

**MADAN MOHAN MALAVIYA UNIVERSITY OF TECHNOLOGY
GORAKHPUR, UTTAR PRADESH**

TENDER DOCUMENT

NOTICE INVITING TENDER THROUGH GEM PORTAL

FOR

**Selection of Agency for Deployment, Operation and
Management of 01 (One) Smart Mobile Medical Unit (S-MMU)
for Providing Basic Health Check-up Services, Diagnostic
Support and Essential Medicines**

GeM Bid Number: GEM/2026/B/8124756

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	17-10-2026 13:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	18-10-2026 13:00:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Uttar Pradesh
विभाग का नाम / Department Name	Technical Education Department Uttar Pradesh
संगठन का नाम / Organisation Name	N/a
कार्यालय का नाम / Office Name	M M M University Of Technology, Gorakhpur
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : hod2.mmmut.gkp@gembuyer.in Buyer Email id: purchaseoffice@mmmut.ac.in
वस्तु श्रेणी / Item Category	Custom Bid for Services - Selection of Agency for Deployment, Operation and Management of 01 (One) Smart Mobile Medical Units (S-MMUs) for Providing Basic Health Check-up Services, Diagnostic Support and Essential Medicines
समान श्रेणी / Similar Category	Hiring of Agency for Medical Screening
अनुबंध अवधि / Contract Period	7 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	2000 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	75600000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	756000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	86

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Controller of Finance

M M M University Of Technology, Gorakhpur, Technical Education Department Uttar Pradesh, N/A,
(Vinay Kumar Rai)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of

quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

5. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

FINANCIAL BID DETAILS - [1791296292.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

GEM Availability Report (GAR):[1791296800.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1791296829.pdf](#)

Introduction about the project /services being proposed for procurement using custom bid functionality:[1791354471.pdf](#)

Instruction To Bidder:[1791354474.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1791354479.pdf](#)

Scope of Work:[1791354485.pdf](#)

Payment Terms:[1791354489.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1791354499.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1791354504.pdf](#)

This Bid is based on Least Cost Method Based Evaluation (LCS). The technical qualification parameters are:-

Parameter Name	Max Marks	Min Marks	Evaluation Document	Seller Document Required
As per Tender Document	100	75	View file	Yes

Total Minimum Passing Technical Marks: 75

Custom Bid For Services - Selection Of Agency For Deployment, Operation And Management Of 01 (One) Smart Mobile Medical Units (S-MMUs) For Providing Basic Health Check-up Services, Diagnostic Support And Essential Medicines (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Selection of Agency for Deployment, Operation and Management of 01 (One) Smart Mobile Medical Units (S-MMUs) for Providing Basic Health Check-up Services, Diagnostic Support and Essential Medicines
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rohit Kumar Tiwari	273010,M M M University of Technology, Deoria Road, Gorakhpur	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**1. Generic**

OPTION CLAUSE 50% : The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.

For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 50 percent with the consent of the service provider

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules)

shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

MADAN MOHAN MALAVIYA UNIVERSITY OF TECHNOLOGY

GORAKHPUR, UTTAR PRADESH

TENDER DOCUMENT

NOTICE INVITING TENDER THROUGH GEM PORTAL

FOR

**"Selection of Agency for Deployment, Operation and Management of 01 (One)
Smart Mobile Medical Unit (S-MMU) for Providing Basic Health Check-up
Services, Diagnostic Support and Essential Medicines"**

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I. BACKGROUND

Madan Mohan Malaviya University of Technology (MMMUT), Gorakhpur, Uttar Pradesh intends to implement 01 (One) SMART MOBILE MEDICAL UNIT (S-MMU) Services for providing accessible and affordable primary healthcare services to the general public across various villages and underserved areas of Gorakhpur.

MMMUT aims to strengthen community healthcare outreach by delivering preventive healthcare services, basic medical consultation, diagnostic support, health screening, and distribution of essential medicines directly at the doorstep of the public through fully equipped SMART MOBILE MEDICAL UNIT (S-MMU).

The proposed initiative is intended to improve healthcare accessibility, promote preventive healthcare practices, create public health awareness, and support early identification and management of common illnesses among the general public, particularly in rural, semi-urban, educational, labor-intensive, and underserved regions of Gorakhpur.

Under this initiative, the SMART MOBILE MEDICAL UNIT (S-MMU) shall provide:

- Basic medical health checkups;
- Doctor consultation and OPD services;
- Preventive healthcare and health screening services;
- Basic diagnostic investigations;
- Distribution of essential medicines;
- Healthcare counselling and awareness activities;
- Referral support services wherever required; and
- Community healthcare outreach programs.

Accordingly, MMMUT, Gorakhpur invites online bids through the Government e-Marketplace (GeM) Portal from eligible and experienced agencies for selection of an Agency for deployment, operation, management, and maintenance of SMART MOBILE MEDICAL UNIT (S-MMU) for providing healthcare services to the general public.

The selected Agency shall be responsible for deployment and operation of fully equipped S-MMU vehicles along with qualified medical and paramedical manpower, diagnostic infrastructure, medicines, consumables, IT-enabled reporting systems, GPS-enabled monitoring systems, and all allied operational requirements necessary for successful implementation of the project in accordance with the terms and conditions specified in this Tender Document.

II. KEY EVENTS & DATES

Sl. No.	Description	Details
1	Mode of Bid Submission	Online through Government e-Marketplace (GeM) Portal – https://gem.gov.in
2	Type of Proposal Required	Two-Bid System comprising: (i) Pre-Qualification-cum-Technical Bid (ii) Financial Bid
3	Method of Evaluation	Method of Evaluation – LCS (Least Cost Selection)
4	Date of Publication of Tender	As per GeM bid
5	Date and Time of Pre-Bid Meeting	As per GeM bid
6	Venue of Pre-Bid Meeting	As per GeM bid
7	Last Date for Submission of Pre-Bid Queries	As per GeM bid
8	Last Date and Time for Online Submission of Bid	As per GeM bid
9	Date and Time of Opening of Pre-Qualification-cum-Technical Bid	As per GeM bid
10	Date and Time of Technical Presentation / Demonstration	To be notified separately by MMMUT, Gorakhpur
11	Opening of Financial Bid	Financial Bids of technically qualified bidders only shall be opened through GeM Portal
12	Validity of Proposal	180 Days from the Last Date of Submission of Bid
13	Contract Period	The initial contract shall be for a lock-in period of Seven (07) years from the date of commencement of the contract. The contract may thereafter be extended for a further period of two (02) years, on a year-to-year basis, subject to the satisfactory performance of the agency/service provider. The performance of the agency/service provider shall be evaluated at the end of each contract year by a Committee constituted by the Hon'ble Vice-Chancellor, Madan Mohan Malaviya University of Technology (MMMUT), Gorakhpur. Any extension of the contract shall be subject to the recommendations of the said Committee and approval of the Competent Authority.

		Note: The Agreement shall remain valid for seven years. However, continuation beyond each contract year shall be subject to annual performance review and satisfactory service delivery.
14	Estimated Budget	Rs. 9,00,000/- (Rupees Nine Lakhs Only) per S-MMU per Month i.e. Rs. 7,56,00,000/- (Rupees Seven Crore Fifty Six Lakhs Only) for contract period of 07 year for 1 S-MMU excluding annual price escalation.
15	Tender Portal	Government e-Marketplace (GeM) Portal
16	Earnest Money Deposit (EMD)	As specified in the Tender Document / GeM Portal
17	Tender Inviting Authority	Registrar, MMMUT, Gorakhpur
18	Address for Communication	Registrar Office, Atal Bhawan, MMMUT, Gorakhpur – 2273010
19	Official Website	www.mmmut.ac.in
20	Official E-Mail ID	registrar@mmmut.ac.in

III. DISCLAIMER

All information contained in this Tender Document is provided by MMMUT, Gorakhpur in good faith and in the interest of transparency for inviting proposals from eligible agencies for deployment, operation, and management of SMART MOBILE MEDICAL UNIT (S-MMU) for providing healthcare services to the general public.

This Tender Document is neither an agreement nor an offer by MMMUT, Gorakhpur to the prospective bidders or any other party. The purpose of this Tender Document is to provide interested bidders with relevant information that may be useful in preparation and submission of their bids pursuant to this Tender.

While adequate care has been taken in preparation of this Tender Document, the bidders are advised to conduct their own independent assessment, investigation, verification, and analysis regarding the project, scope of work, operational requirements, statutory obligations, risks, costs, and all other aspects relating to submission of the bid and execution of the project.

MMMUT, Gorakhpur does not make any representation or warranty, express or implied, as to the accuracy, adequacy, completeness, reliability, or correctness of the information contained in this Tender Document or any information supplied subsequently whether verbally or in documentary form.

The information contained in this Tender Document may be subject to updation, amendment, modification, clarification, corrigendum, addendum, or change by MMMUT, Gorakhpur without prior notice. Any such corrigendum, clarification, or amendment shall form an integral part of this Tender Document and shall be published only on the Government e-Marketplace (GeM) Portal or official communication channels of MMMUT, Gorakhpur.

MMMUT, Gorakhpur reserves the right to:

- accept or reject any or all bids;
- cancel, withdraw, suspend, amend, or modify the Tender process at any stage;
- change the scope of work, timelines, locations, operational requirements, or contract conditions;
- annul the bidding process without assigning any reason whatsoever; and
- reject any proposal which is incomplete, non-responsive, conditional, misleading, or not in accordance with the requirements of this Tender Document.

Neither MMMUT, Gorakhpur nor its officers, employees, representatives, consultants, committees, or authorized persons shall be liable for any loss, damage, cost, expense, claim, or liability arising out of:

- reliance on the information contained in this Tender Document;
- any error, omission, or inaccuracy in the Tender Document;
- rejection or non-selection of any bidder;
- cancellation or withdrawal of the Tender process; or
- any decision taken by MMMUT, Gorakhpur in relation to this Tender.

The bidders shall bear all costs associated with preparation and submission of the bid including participation in presentations, demonstrations, meetings, site visits, negotiations, and submission of supporting documents. MMMUT, Gorakhpur shall not be liable for reimbursement of any such costs irrespective of the outcome of the Tender process.

Submission of bid by the bidder shall be deemed to constitute unconditional acceptance of all terms, conditions, clauses, instructions, specifications, and requirements contained in this Tender Document.

IV. ABBREVIATIONS

Sl. No.	Abbreviation	Description
1	MMMUT, Gorakhpur	Madan Mohan Malaviya University of Technology, Gorakhpur, Uttar Pradesh
2	GoUP	Government of Uttar Pradesh
3	S-MMU	Smart Mobile Medical Unit
4	EMD	Earnest Money Deposit
5	PBG	Performance Bank Guarantee
6	LCS	Least Cost Selection
7	GeM	Government e-Marketplace
8	ITB	Instructions to Bidders
9	LOI	Letter of Intent
10	LOA	Letter of Acceptance
11	SOP	Standard Operating Procedure
12	SLA	Service Level Agreement
13	IEC	Information, Education and Communication
14	OPD	Outpatient Department
15	ECG	Electrocardiogram
16	CBC	Complete Blood Count
17	PHC	Primary Health Centre
18	CHC	Community Health Centre
19	DH	District Hospital
20	ANM	Auxiliary Nurse Midwife

21	GNM	General Nursing and Midwifery
22	BMW	Bio-Medical Waste
23	PAN	Permanent Account Number
24	GST	Goods and Services Tax
25	EPF	Employees' Provident Fund
26	ESI	Employees' State Insurance
27	DSC	Digital Signature Certificate
28	MIS	Management Information System
29	GPS	Global Positioning System
30	TDS	Tax Deducted at Source
31	ICU	Intensive Care Unit
32	ENT	Ear, Nose and Throat
33	PPE	Personal Protective Equipment
34	MBBS	Bachelor of Medicine and Bachelor of Surgery
35	IT	Information Technology
36	NTP	Notice to Proceed
37	TSC	Tender Scrutiny Committee
38	INR	Indian Rupees
39	OEM	Original Equipment Manufacturer
40	WPI	Wholesale Price Index

V. DEFINITIONS

Sl. No.	Term / Expression	Definition
1	MMMUT, Gorakhpur	"MMMUT" shall mean Madan Mohan Malaviya University of Technology, Gorakhpur, Uttar Pradesh functioning under the Government of Uttar Pradesh and acting through Authorized Officer for the purpose of this Tender.
2	Tendering Authority	"Tendering Authority" shall mean MMMUT, Gorakhpur or any officer authorized by the MMMUT for administration of this Tender process.
3	Bidder	"Bidder" means any Company, LLP, Partnership Firm, Proprietorship, Society, Trust, Organization, or legal entity participating in this Tender process by submitting a bid pursuant to this Tender Document.
4	Agency / Service Provider	"Agency" or "Service Provider" means the successful bidder selected by MMMUT, Gorakhpur for deployment, operation, management, and maintenance of SMART MOBILE MEDICAL UNIT (S-MMU) and allied healthcare services under this Tender.
5	Contract	"Contract" means the agreement executed between MMMUT, Gorakhpur and the selected Agency including the Tender Document, Work Order, Annexures, Corrigenda, Addenda, and all related documents forming part of the Contract.
6	Work Order	"Work Order" means the formal order issued by MMMUT, Gorakhpur to the selected Agency for commencement of services under this Tender.
7	Project	"Project" means the deployment, operation, and management of SMART MOBILE MEDICAL UNIT (S-MMU) for providing healthcare services to the general public.
8	S-MMU	"SMART MOBILE MEDICAL UNIT (S-MMU)" means a specially designed and fully equipped mobile healthcare vehicle deployed for providing healthcare consultation, basic diagnostic services, preventive healthcare services, medicines, screening activities, and allied healthcare services.
9	Beneficiary	"Beneficiary" means any member of the general public, labourer, rural citizen, or other eligible person receiving healthcare services under this project.
10	Proposal / Bid	"Proposal" or "Bid" means the response submitted by the bidder including the Pre-Qualification-cum-Technical Bid and Financial Bid pursuant to this Tender Document.

11	Contract Period	"Contract Period" means the duration of the Contract. The initial contract shall be for a lock-in period of Seven (07) years from the date of commencement of the contract. The contract may thereafter be extended for a further period of two (02) years, on a year-to-year basis, subject to the satisfactory performance of the agency/service provider. The performance of the agency/service provider shall be evaluated at the end of each contract year by a Committee constituted by the Hon'ble Vice-Chancellor, Madan Mohan Malaviya University of Technology (MMMUT), Gorakhpur. Any extension of the contract shall be subject to the recommendations of the said Committee and approval of the Competent Authority. Note: The Agreement shall remain valid for Seven years. However, continuation beyond each contract year shall be subject to annual performance review and satisfactory service delivery.
12	LCS	"LCS means Least Cost Selection methodology whereby the bidder meeting the Pre-Qualification-cum-Technical requirements and quoting the lowest evaluated financial bid shall be selected."
13	GeM Portal	"GeM Portal" means Government e-Marketplace Portal accessible at https://gem.gov.in for online tendering and procurement activities."
14	EMD	"Earnest Money Deposit" means the refundable bid security amount submitted by the bidder along with the Tender as specified in the Tender Document."
15	PBG	"Performance Bank Guarantee" means the security deposit furnished by the successful bidder for due performance of contractual obligations.
16	Nodal Officer	"Nodal Officer" means the officer designated by MMMUT, Gorakhpur for coordination, supervision, monitoring, certification, and administration of the project.
17	Personnel	"Personnel" means all medical, paramedical, technical, operational, administrative, and support staff deployed by the Agency for execution of the project.
18	Scope of Work	"Scope of Work" means all services, obligations, deliverables, operational activities, and responsibilities to be performed by the selected Agency under this Tender.
19	Applicable Law	"Applicable Law" means all laws, rules, regulations, notifications, guidelines, Government orders, and statutory provisions applicable in India and the State of Uttar Pradesh.
20	Force Majeure	"Force Majeure" means any event beyond reasonable control including natural calamities, floods, fire, war, riots, epidemics,

		pandemics, strikes, governmental restrictions, or other unforeseen circumstances affecting execution of the Contract.
21	Diagnostic Services	"Diagnostic Services" means healthcare investigations, screening tests, pathology services, and allied diagnostic examinations conducted through S-MMU unit.
22	Medicines & Consumables	"Medicines & Consumables" means essential medicines, diagnostic kits, disposables, medical supplies, and allied healthcare materials required for operation of S-MMU services.
23	Monitoring Committee	"Monitoring Committee" means the committee constituted by MMMUT for inspection, supervision, monitoring, and review of project implementation and performance of the Agency.
24	Confidential Information	"Confidential Information" means all records, reports, beneficiary details, operational data, medical records, documents, and information disclosed during execution of the project which are not publicly available.

VI. TENDER NOTICE

Sl. No.	Particulars	Details
1	Name of the Tendering Authority	MMMUT, Gorakhpur
2	Name of the Tender	Selection of Agency for Deployment, Operation and Management of SMART MOBILE MEDICAL UNIT (S-MMU) for Providing Basic Medical Health Checkup Services, Diagnostic Support and Essential Medicines for General Public
3	Nature of Tender	Online e-Tender through Government e-Marketplace (GeM) Portal
4	Tender Portal	https://gem.gov.in
5	Bid System	Two-Bid System (Pre-Qualification-cum-Technical Bid + Financial Bid)
6	Method of Evaluation	LCS (Least Cost Selection)
7	Availability of Tender Document	Tender Document shall be available on GeM Portal
8	Earnest Money Deposit (EMD)	As specified in Tender Document / GeM Portal
9	Estimated Budget	Rs. 9,00,000/- (Rupees Nine Lakhs Only) per S-MMU per Month i.e. Rs. 7,56,00,000/- (Rupees Seven Crore Fifty Six Lakhs Only) for contract period of 07 year for 1 S-MMU excluding annual price escalation.
10	Contract Period	The initial contract shall be for a lock-in period of seven (07) year from the date of commencement of the contract. The contract may thereafter be extended for a further period of two (02) years, on a year-to-year basis, subject to the satisfactory performance of the agency/service provider. The performance of the agency/service provider shall be evaluated at the end of each contract year by a Committee constituted by the Hon'ble Vice-Chancellor, Madan Mohan Malaviya University of Technology (MMMUT), Gorakhpur. Any extension of the contract shall be subject to the recommendations of the said Committee and approval of the Competent Authority. Note: The Agreement shall remain valid for seven years. However, continuation beyond each contract year shall

		be subject to annual performance review and satisfactory service delivery.
11	Place of Deployment	Various villages, rural areas, semi-urban areas, and identified public welfare locations across Gorakhpur
12	Scope of Services	Deployment and operation of Smart Mobile Medical Unit (S-MMU) for healthcare consultation, health screening, diagnostics, medicines distribution, preventive healthcare and awareness activities
13	Submission of Bid	Bidders shall submit bids only through GeM Portal. Physical submission shall not be accepted
14	Right of Rejection	MMMUT, Gorakhpur reserves the right to accept or reject any or all bids without assigning any reason
15	Consortium / Joint Venture	Consortium for overall service delivery shall not be permitted. However, bidders may engage specialized Technology Partners / Software Integration Partners for implementation of IT, MIS, Device Integration, Telemedicine, GPS Monitoring, Data Analytics and Digital Health Record Systems, subject to prior disclosure and approval of MMMUT, Gorakhpur
16	Performance Security	Successful bidder shall furnish Performance Bank Guarantee (PBG) as specified in the Tender Document.

VII. GENERAL TENDER TERMS & CONDITIONS FOR e-PROCUREMENT

1. Introduction to e-Procurement Process

This Tender is being invited through the Government e-Marketplace (GeM) Portal under the LCS (Least Cost Selection) methodology.

The Tender shall be processed through an online Two-Bid System comprising:

1. Pre-Qualification-cum-Technical Bid
2. Financial Bid

MMMUT, Gorakhpur invites bids from eligible and experienced agencies for deployment, operation, and management of SMART MOBILE MEDICAL UNIT (S-MMU) for providing healthcare services to the general public.

The Tender Document, corrigenda, clarifications, schedules, notifications, and other related information shall be available only on the Government e-Marketplace (GeM) Portal at: <https://gem.gov.in>

Interested bidders intending to participate in the Tender process shall mandatorily register themselves on the GeM Portal and comply with all procedures, guidelines, and requirements prescribed under the GeM Portal and this Tender Document.

Submission of bids through any mode other than the GeM Portal shall not be accepted and such bids shall be treated as non-responsive.

MMMUT, Gorakhpur shall not be responsible for any delay, technical error, internet failure, portal issue, or non-submission of bids arising at the bidder's end.

2. Online Tender Process

Sl. No.	Stage	Details
1	Downloading of Tender Document	Tender Document shall be available on GeM Portal
2	Corrigendum / Addendum	Corrigenda, clarifications and amendments shall be published only on GeM Portal
3	Online Submission of Bids	Bidders shall submit bids online through GeM Portal within prescribed timelines
4	Pre-Qualification-cum-Technical Evaluation	Evaluation of eligibility and statutory documents submitted by bidders and Technical proposals of qualified bidders shall be evaluated
5	Technical Qualification	Bidders meeting PQ requirements and obtaining minimum qualifying technical marks shall be declared technically qualified

6	Technical Presentation	Technical Presentation / Demonstration (if required by MMMUT, Gorakhpur) – To be notified separately.
7	Opening of Financial Bid	Financial Bids of technically qualified bidders only shall be opened
8	LCS (Least Cost Selection) Evaluation	Final selection shall be based on LCS (Least Cost Selection)
9	Award of Contract	Work Order / LOI shall be issued to successful bidder

3. General Instructions for e-Procurement

Sl. No.	Particulars	Details
1	Mode of Submission	Bids shall be submitted online only through GeM Portal
2	Manual Submission	Physical / manual submission of bids shall not be accepted
3	Bid Responsibility	Bidder shall be solely responsible for timely submission of bids
4	Internet Connectivity	MMMUT, Gorakhpur shall not be responsible for internet or technical failures at bidder's end
5	Document Authenticity	Uploaded documents shall be signed, stamped, legible and authenticated
6	Bid Acceptance	Submission of bid shall constitute unconditional acceptance of Tender conditions
7	Verification of Documents	MMMUT, Gorakhpur reserves right to verify authenticity of submitted documents
8	False Information	Submission of false or misleading information shall lead to disqualification
9	Confidentiality	Bidder shall maintain confidentiality of Tender related information
10	Language of Bid	All bid documents shall be submitted in English language
11	Bid Currency	Financial Bid shall be quoted only in Indian Rupees (INR)
12	Right to Cancel Tender	MMMUT, Gorakhpur reserves right to cancel or modify Tender process at any stage

4. Documents Comprising the Bid

The Tender shall be processed under a Two-Bid System consisting of:

1. Pre-Qualification-cum-Technical Bid
2. Financial Bid

The bidder shall upload all required documents online through the GeM Portal in prescribed formats and within stipulated timelines.

VIII. STRUCTURE OF THE TENDER

1. Overview of the Tender

MMMUT, Gorakhpur invites online bids from eligible and experienced agencies through the Government e-Marketplace (GeM) Portal for selection of an Agency for deployment, operation, management, maintenance, and monitoring of SMART MOBILE MEDICAL UNIT (S-MMU) for providing healthcare services to the general public.

The Tender has been structured to ensure transparency, competitiveness, operational efficiency, and selection of a technically competent and financially capable Agency for successful implementation of the project.

The Tender shall be processed through a Two-Bid System consisting of:

1. Pre-Qualification-cum-Technical Bid
2. Financial Bid

2. Evaluation Methodology under LCS

The Tender shall be evaluated under the Least Cost Selection (LCS) methodology. Technical Evaluation shall be carried out only for determining the technical responsiveness and qualification of the bidders and shall not carry any financial weightage or composite scoring for award of the Contract.

The Pre-Qualification-cum-Technical Bid shall be evaluated first. Only those bidders who satisfy all mandatory eligibility requirements and secure the minimum qualifying marks prescribed under the Technical Evaluation Criteria shall be declared Technically Qualified.

The Financial Bids of only such Technically Qualified Bidders shall be opened through the Government e-Marketplace (GeM) Portal.

The bidder quoting the Lowest Evaluated Financial Bid (L1) among the Technically Qualified Bidders shall be considered for award of the Contract.

In case two or more technically qualified bidders quote the same lowest evaluated financial bid (L1), selection shall be carried out as per GeM Portal provisions, system functionality and applicable Government procurement guidelines prevailing on the date of bid evaluation.

3. Structure of the Bid

Sl. No.	Bid Component	Description
1	Pre-Qualification-cum-Technical Bid	Eligibility, statutory documents, experience, technical capability, manpower, methodology, infrastructure
2	Financial Bid	Submission of financial quotation in prescribed online format on GeM Portal

The bidder shall ensure that:

- all documents are uploaded in prescribed formats;

- all pages are signed and authenticated by Authorized Signatory;
- information submitted is complete and accurate;
- financial details are not disclosed in Pre-Qualification cum-Technical Bid; and
- bids are submitted within prescribed timelines.

4. Functional and Technical Requirements

The selected Agency shall deploy fully equipped SMART MOBILE MEDICAL UNIT (S-MMU) capable of delivering healthcare services to the general public in rural, semi-urban, underserved, institutional, and public welfare locations across Gorakhpur.

Each S-MMU shall be equipped with:

- consultation facilities;
- diagnostic equipment;
- medicine storage facilities;
- IT-enabled reporting system;
- GPS tracking system;
- basic emergency support infrastructure; and
- branding and awareness materials as prescribed by MMMUT.

The Agency shall deploy qualified medical and paramedical personnel including:

- Medical Officer (MBBS);
- Staff Nurse / GNM;
- Pharmacist;
- Lab Technician; and
- Driver-cum-Support Staff.

5. Project Implementation Framework

The selected Agency shall implement the project in accordance with:

- Scope of Work;
- Service Level Requirements;
- Operational Guidelines;
- Reporting Requirements;
- Monitoring Framework; and
- Instructions issued by MMMUT, Gorakhpur from time to time.

MMMUT, Gorakhpur reserves the right to:

- modify deployment locations;
- revise operational requirements;
- conduct inspections and audits;

- review performance periodically; and
- impose penalties for non-performance or service deficiencies.

IX. BACKGROUND INFORMATION AND PROJECT PROFILE

1. Project Background

MMMUT, Gorakhpur proposes to implement SMART MOBILE MEDICAL UNIT (S-MMU) services for providing accessible, affordable, and preventive healthcare services to the general public across Gorakhpur.

The project is intended to strengthen healthcare outreach services and improve accessibility of basic healthcare facilities in rural, semi-urban, underserved, educational, labour-intensive, and remote locations where adequate healthcare infrastructure may not be readily available.

Through deployment of SMART MOBILE MEDICAL UNITS (S-MMU), MMMUT intends to provide doorstep healthcare services including medical consultation, health screening, diagnostics, preventive healthcare, medicine distribution, referral support, and healthcare awareness programs for the benefit of the public.

2. Vision of the Project

The vision of the project is:

- to provide accessible primary healthcare services to underserved communities;
- to improve public health awareness and preventive healthcare practices;
- to support early identification and management of diseases;
- to strengthen healthcare outreach through mobile healthcare infrastructure; and
- to create a sustainable healthcare delivery mechanism.

3. Objectives of the Project

Sl. No.	Objective
1	To provide primary healthcare services to the general public
2	To improve healthcare accessibility in remote and underserved areas
3	To provide preventive healthcare and health screening services
4	To conduct basic diagnostic investigations
5	To distribute essential medicines and healthcare consumables
6	To create healthcare awareness among the public
7	To strengthen community healthcare outreach
8	To facilitate referral support for advanced treatment wherever required
9	To maintain digital healthcare records and reporting systems

4. Project Coverage Area

The SMART MOBILE MEDICAL UNIT (S-MMU) services shall be deployed in identified villages in Gorakhpur (within 50 km from MMMUT) including the deployment schedule and locations shall be finalized by MMMUT, Gorakhpur based on healthcare requirements and public welfare priorities.

5. Nature of Services under S-MMU

Sl. No.	Category of Service	Scope
1	Medical Consultation	General OPD and primary healthcare consultation
2	Preventive Healthcare	Health screening and preventive healthcare services
3	Diagnostic Services	Basic diagnostic and pathology investigations
4	Medicine Distribution	Essential medicines and consumables
5	Referral Services	Referral support for specialized treatment
6	Healthcare Counselling	Health education and patient counselling
7	Awareness Programs	IEC and public awareness activities
8	Digital Reporting	Maintenance of MIS and beneficiary records

6. Project Components

Sl. No.	Component	Description
1	Deployment of S-MMU Vehicles	Fully equipped mobile healthcare units
2	Medical Equipment	Diagnostic and healthcare equipment
3	Healthcare Manpower	Qualified medical and paramedical staff
4	Medicines & Consumables	Essential medicines and medical supplies
5	IT & GPS Infrastructure	Digital reporting and GPS-enabled monitoring
6	Operational Management	Daily operation and service delivery
7	Monitoring & Reporting	Reporting, supervision, and performance tracking
8	Community Outreach	Public health awareness and outreach programs

7. Project Duration

The initial contract shall be for a lock-in period of seven (07) years from the date of commencement of the contract. The contract may thereafter be extended for a further period of two (02) years, on a year-to-year basis, subject to the satisfactory performance of the agency/service provider.

The performance of the agency/service provider shall be evaluated at the end of each contract year by a Committee constituted by the Hon'ble Vice-Chancellor, Madan Mohan Malaviya University of Technology (MMMUT), Gorakhpur. Any extension of the contract shall be subject to the recommendations of the said Committee and approval of the Competent Authority.

Note: The Agreement shall remain valid for seven years. However, continuation beyond each contract year shall be subject to annual performance review and satisfactory service delivery.

8. Estimated Project Cost

The approved estimated budget under the project shall be: **Rs. 9,00,000/- (Rupees Nine Lakhs Only) per S-MMU per Month i.e. Rs. 7,56,00,000/- (Rupees Seven Crore Fifty Six Lakhs Only) for contract period of 07 year for 1 S-MMU excluding annual price escalation. The above estimated cost is indicative and has been provided solely for budgeting, administrative approval, and tendering purposes.**

The above cost shall include:

- deployment of S-MMU vehicles;
- medical and paramedical manpower;
- medicines and consumables;
- diagnostics and investigations;
- fuel and maintenance;
- insurance and permits;
- IT systems and GPS monitoring;
- reporting and documentation;
- awareness activities; and
- all operational and administrative expenses.

9. Role of MMMUT, Gorakhpur

MMMUT, Gorakhpur shall:

- identify operational locations;
- supervise project implementation;
- monitor service quality and performance;
- review reports and deliverables;
- coordinate with stakeholders and authorities;
- conduct inspections and audits; and
- release payments subject to satisfactory performance and compliance.

10. Role of the Selected Agency

The selected Agency shall be responsible for:

- deployment and operation of S-MMU;
- recruitment and deployment of qualified manpower;
- provision of healthcare screening services;
- supply of medicines and consumables;
- maintenance of vehicles and equipment;
- compliance with statutory requirements;
- implementation of reporting systems;
- beneficiary data management;
- community outreach activities; and
- overall successful execution of the project in accordance with this Tender Document.

X. SCOPE OF WORK

1. General Scope of Work

The selected Agency shall be responsible for deployment, operation, management, maintenance, monitoring, and successful implementation of SMART MOBILE MEDICAL UNIT (S-MMU) for providing healthcare services to the general public.

The Agency shall provide end-to-end healthcare outreach services through fully equipped S-MMU vehicles along with qualified healthcare personnel, diagnostic infrastructure, medicines, consumables, IT systems, reporting mechanisms, and all allied operational support required for smooth execution of the project.

The selected Agency shall provide all manpower, vehicles, medical equipment, diagnostic infrastructure, medicines, consumables, fuel, maintenance services, insurance, permits, statutory compliances, software applications, GPS systems, reporting mechanisms, and all other resources required for successful implementation of the Project on a turnkey basis. No separate payment shall be admissible unless specifically provided in the Contract.

2. Deployment of SMART MOBILE MEDICAL UNIT (S-MMU)

The selected Agency shall:

- deploy fully equipped and operational SMART MOBILE MEDICAL UNIT (S-MMU);
- ensure deployment at locations identified by MMMUT, Gorakhpur;
- maintain uninterrupted operational readiness of vehicles;
- provide backup arrangements in case of breakdown or maintenance;
- ensure all vehicles possess valid registration, permits, insurance, pollution certificates, and statutory approvals; and
- maintain cleanliness, hygiene, and operational efficiency of S-MMU unit.

The number of S-MMU and deployment schedules may be increased, reduced, modified, or relocated by MMMUT, Gorakhpur based on operational requirements.

3. Healthcare Services to be Provided

Sl. No.	Healthcare Service	Scope of Services
1	General Medical Consultation	Basic OPD consultation and medical examination
2	Preventive Healthcare	Health screening and preventive healthcare services
3	Basic Diagnostic Services	Pathology and basic diagnostic investigations
4	Basic Health Checkups	BP, Sugar, BMI, Temperature, Pulse and routine examination

5	Medicine Distribution	Distribution of essential medicines and consumables
6	Health Counselling	Public healthcare counselling and patient guidance
7	Referral Services	Referral support for higher medical care
8	Awareness Activities	IEC and healthcare awareness programs

4. Minimum Staffing Requirement per S-MMU

Sl. No.	Designation	Minimum Requirement	Minimum Qualification
1	Medical Officer (MBBS)	1	MBBS with valid NMC/State Medical Council Registration
2	Staff Nurse / GNM	1	GNM/B.Sc. Nursing with valid State Nursing Council Registration
3	Pharmacist	1	Diploma/B.Pharm with valid State Pharmacy Council Registration
4	Lab Technician	1	DMLT/BMLT with relevant registration wherever applicable
5	Driver-cum-Support Staff	1	Valid Commercial Driving License with minimum 3 years experience

The Agency shall ensure that:

- all deployed personnel possess valid educational qualifications and registrations;
- adequate substitute manpower is deployed during absence;
- manpower remains available during operational hours; and
- all staff maintain discipline, professional ethics, and proper conduct.

5. Patient Load, Operational Capacity and Responsibilities

The Agency and MMMUT shall each bear defined and separate obligations with respect to patient load under this Contract, as follows:

5.1 Agency Obligations

The selected Agency shall ensure that SMART MOBILE MEDICAL UNIT (S-MMU) is deployed at the designated location and fully operational on every scheduled working day. The Agency guarantees operational readiness for 50 patients per day across 25 working days per month per S-MMU, which shall include:

- (a) Deployment of the S-MMU vehicle at the designated location on time;

- (b) Presence of all prescribed qualified manpower — Medical Officer (MBBS), Staff Nurse / GNM, Pharmacist, Lab Technician, and Driver-cum-Support Staff;
- (c) Availability of all essential medicines, consumables, and diagnostic supplies sufficient to serve 50 patients;
- (d) Operational readiness of all diagnostic equipment and IT systems; and
- (e) Full delivery of all contracted healthcare services to every patient who presents themselves at the S-MMU on any given working day, without restriction on numbers.
- **(f) For ensuring adequate utilization of Mobile Health Unit services, selected service provider shall deploy 01 (one) community mobilizer for each Mobile Health Unit for operational/visit days and honorarium/remuneration of such community mobilizer shall be borne by service provider.**
- **(g) Community Mobilizer shall preferably be a local resident/worker of the area of deployment and shall be identified/deployed in consultation with MMMUT or its authorized representative to facilitate community participation, awareness generation, beneficiary mobilization and coordination with local stakeholders.**
- **(h) Service Provider shall maintain verifiable proof of deployment and actual visit of Smart Mobile Medical Unit at every scheduled location through GPS tracking, geo-tagged photographs, date and time stamped attendance records of deployed manpower, digital attendance (biometric wherever feasible). Such records shall form the basis for verification of service delivery and release of payment.**

Note: Mobile Health Unit shall provide healthcare services to 50 persons (only new cases shall be counted) during each visit to a village/location. Mobile Health Unit shall continue to visit a particular village/location until the target population is substantially covered and healthcare screening services are adequately saturated. Thereafter, Mobile Health Unit may be deployed to another village/location as identified by competent authority, while maintaining the service target of 50 persons (only new cases shall be counted) during each visit.

For the purpose of monitoring and reporting, new beneficiaries and follow-up beneficiaries shall be maintained as separate categories. Follow-up patients shall be medically examined, evaluated and provided necessary investigations, consultation and medicines, wherever clinically indicated. Follow-up patients shall not be counted towards the minimum daily target of new beneficiaries. No consultation fee, registration fee, physical examination fee or investigation charge shall be recovered from any beneficiary receiving services under this project.

Minimum operational requirement shall ordinarily be twenty-five (25) working days in a calendar month. In the event the number of available working days in any month falls below twenty-five (25) due to calendar configuration, Sundays may also be utilized for service delivery, if so directed by MMMUT, so as to ensure completion of prescribed minimum operational days.

In special circumstances, operations may be required on holidays as well. Failure to comply will result in the agency being warned and penalized.

5.2 MMMUT Obligations

MMMUT, Gorakhpur shall be responsible for

- (a) Identification and scheduling of high-need deployment locations with adequate population density to generate minimum patient footfall;
- (b) Periodic review of deployment locations and scheduling adjustments to optimize patient footfall.

Actual patient footfall shall be recorded and reported by the Agency and MMMUT on a daily and monthly basis. If the patient footfall is less than 70% of the monthly target screenings, a payment deduction equivalent to 5% of the monthly billing value for the relevant month will be levied on bill provided by service provider.

6. Vehicle & Medical Equipment Requirements

Each SMART MOBILE MEDICAL UNIT (S-MMU) shall include:

A. Vehicle Infrastructure

- Air-conditioned medical vehicle;
- Consultation chamber;
- Diagnostic area;
- Medicine storage facility;
- Hand wash and sanitation facility;
- Seating arrangement for beneficiaries;
- Power backup system; and
- Display and branding panels.

B. Smart Mobile Medical Unit shall have capability to perform at least following investigations:

1. CBC (Hb, TLC, DLC, Platelet Count)
2. Lipid Profile
3. Liver Function Test (LFT)
4. Blood Urea
5. Serum Creatinine
6. Serum Iron Profile
7. Serum Vitamin B12
8. Serum Folate
9. Blood Sugar
10. HbA1c
11. Thyroid Function Test
12. PT/APTT

C. Medical Equipment

- BP Apparatus;

- Glucometer;
- Thermometer;
- Pulse Oximeter;
- ECG Machine;
- Nebulizer;
- Oxygen Cylinder;
- Weighing Machine;
- Stretcher;
- Biochemistry Analyser
- Lipid Profile Analyser
- WBC Meter
- Hemoglobin Meter
- Digital Stethoscope
- Digital Otoscope
- Digital Dermoscope
- Serology & Rapid test kit
- Spirometer
- Fetal Doppler
- Portable X-Ray
- First Aid Kit; and
- Fully automated Cell Counter
- Fully automated Biochemical Analyser
- Chemiluminescence Immunoassay Analyzer
- Fully automated coagulometer

Quality Control: Service Provider shall establish and maintain a documented Quality Assurance and Quality Control (QA/QC) System throughout the Contract Period. Internal Quality Control (IQC) shall be performed daily for laboratory investigations and External Quality Assurance Programme (EQAS), wherever applicable, shall be implemented through NABL accredited laboratories or equivalent recognized quality assurance agencies. All medical equipment shall undergo preventive maintenance, calibration and validation at prescribed intervals and complete records thereof shall be maintained for inspection.

D. IT Infrastructure

- Laptop / Tablet;
- Internet Connectivity;
- GPS Tracking System;
- MIS Reporting System; and

- Digital Health Record Management System.

7. Medicines & Consumables

The selected Agency shall ensure uninterrupted availability of essential medicines and consumables in each S-MMU.

The indicative list of medicines may include:

- Paracetamol;
- Antacids;
- Antibiotics;
- Antihistamines;
- ORS;
- Multivitamins;
- Diabetes Medicines;
- Blood Pressure Medicines;
- Pain Relief Medicines; and
- Emergency Medicines.

The Agency shall:

- maintain medicine stock registers;
- ensure medicines are within validity period;
- follow proper storage conditions;
- ensure quality standards; and
- comply with applicable pharmaceutical regulations.

8. Operational Requirements

The selected Agency shall:

- operate S-MMU services as per approved schedules;
- ensure timely arrival at designated locations;
- maintain service records and attendance registers;
- ensure cleanliness and hygiene;
- maintain biomedical waste disposal systems;
- ensure uninterrupted operations; and
- comply with operational guidelines issued by MMMUT, Gorakhpur.

The Agency shall also maintain:

- daily operational logs;
- patient records;
- medicine inventory;

- diagnostic records;
- staff attendance records; and
- GPS movement records.

9. Reporting & Monitoring

The selected Agency shall submit:

- Weekly Reports;
- Monthly Performance Reports;
- Beneficiary Reports;
- Medicine Utilization Reports;
- Diagnostic Service Reports; and
- GPS Monitoring Reports.

MMMUT, Gorakhpur may conduct:

- performance reviews;
- beneficiary feedback surveys; and
- compliance verification checks.

10. IEC & Public Awareness Activities

The selected Agency shall conduct Information, Education and Communication (IEC) activities relating to:

- preventive healthcare;
- hygiene and sanitation;
- nutrition;
- communicable diseases;
- non-communicable diseases;
- maternal and child healthcare; and
- healthy lifestyle awareness.

All awareness materials and vehicle branding shall be subject to approval of MMMUT, Gorakhpur.

11. Compliance Requirements

The selected Agency shall comply with:

- applicable laws and regulations;
- labour laws;
- biomedical waste management rules;
- motor vehicle regulations;
- pollution control norms;

- pharmaceutical regulations;
- healthcare standards; and
- instructions issued by MMMUT, Gorakhpur from time to time.

12. Deliverables

The selected Agency shall ensure:

- deployment of operational S-MMU;
- uninterrupted healthcare services;
- availability of medicines and diagnostics;
- proper reporting and documentation;
- healthcare outreach and awareness;
- compliance with service standards; and
- achievement of project objectives throughout the Contract Period.

13. Technology Partner / Software Integration Capability

The Bidder shall either possess its own Healthcare Software Platform or have a valid Memorandum of Understanding (MoU), Technology Partnership Agreement, Letter of Association, or similar legally enforceable arrangement with a Technology Partner / Software Integration Service Provider.

The proposed Technology Partner / Software Integration Service Provider shall possess experience in implementation of Healthcare Information Systems (HIS), Electronic Medical Records (EMR), Electronic Health Records (EHR), Health Management Information Systems (HMIS), Telemedicine Platforms, Medical Device Integration Systems, Digital Health Platforms, or similar healthcare technology solutions.

The proposed Technology Partner shall possess:

1. Valid ISO 9001:2015 Certification for Quality Management System (QMS);
2. Valid ISO/IEC 27001:2022 Certification for Information Security Management System (ISMS);
3. Experience in healthcare software implementation projects for Government Departments, PSUs, Healthcare Institutions, Hospitals, Medical Colleges, Public Health Programmes, Insurance Healthcare Programmes, CSR Healthcare Projects, or equivalent healthcare ecosystems;
4. Capability to support integration with Ayushman Bharat Digital Mission (ABDM) framework, including ABHA-based Health Records, subject to applicable Government guidelines;
5. Capability for integration with diagnostic devices, medical equipment, GPS tracking systems, dashboard reporting systems, mobile applications, telemedicine platforms, and cloud-based healthcare management systems.

Documentary Evidence:

- Copy of MoU / Agreement / Letter of Association (where applicable);
- Valid ISO 9001:2015 Certificate;
- Valid ISO/IEC 27001:2022 Certificate;

- Company Profile of Technology Partner;
- Relevant Work Orders / Completion Certificates demonstrating healthcare software implementation experience;
- Self-Certification regarding ABDM Compatibility and Device Integration Capability.

Non-submission of the above documents shall render the bid non-responsive.

XI. INSTRUCTIONS TO BIDDERS

1. General Instructions

The bidders are advised to carefully examine all instructions, terms & conditions, specifications, forms, annexures, and other details contained in this Tender Document before submission of their bids. Submission of a bid shall be deemed to have been made after careful study and examination of the Tender Document with full understanding of its implications.

Failure to furnish all information required under the Tender Document or submission of a bid not substantially responsive to the Tender requirements may result in rejection of the bid.

2. Eligibility of Bidders

The bidder participating in the Tender process shall:

- be a legally registered entity in India;
- possess valid statutory registrations;
- have experience in healthcare/mobile healthcare/medical service operations;
- possess adequate financial capability;
- comply with eligibility criteria prescribed in this Tender Document; and
- not be blacklisted by any Government department, PSU, autonomous body, or statutory authority.

3. Cost of Bidding

The bidder shall bear all costs associated with:

- preparation of bid;
- collection of information;
- site visits;
- participation in meetings/presentations;
- submission of documents; and
- any other expenses related to the Tender process.

MMMUT, Gorakhpur shall not be responsible for reimbursement of any such expenses irrespective of the outcome of the Tender process.

4. Clarification Regarding Tender Document

Any clarification regarding the Tender Document may be sought by the bidders within the prescribed timelines through the GeM Portal or official communication mechanism specified by MMMUT, Gorakhpur.

No request for clarification shall be entertained after the prescribed date.

The clarifications, corrigenda, amendments, or addenda issued by MMMUT, Gorakhpur shall form an integral part of this Tender Document.

5. Earnest Money Deposit (EMD)

The bidder shall furnish Earnest Money Deposit (EMD) as specified in the Tender Document / GeM Portal.

The EMD may be forfeited if:

- the bidder withdraws the bid during validity period;
- the bidder provides false information;
- the bidder refuses to accept Work Order/LOI;
- the bidder fails to furnish Performance Security; or
- the bidder violates Tender conditions.

6. Submission of Bids

The bids shall be submitted online only through the Government e-Marketplace (GeM) Portal within the prescribed timelines.

The Tender shall be processed through a Two-Bid System comprising:

1. Pre-Qualification-cum-Technical Bid
2. Financial Bid

The Pre-Qualification-cum-Technical Bid shall contain all eligibility documents, statutory registrations, experience details, technical information, declarations, undertakings, and other documents required under this Tender Document.

The Financial Bid shall be submitted only in the prescribed format available on the GeM Portal.

Physical submission of bids shall not be accepted under any circumstances.

7. Separation of Technical and Financial Information

The bidder shall ensure that no financial information, price quotation, commercial offer, rate, cost details, or pricing information is disclosed in the Pre-Qualification-cum-Technical Bid.

Any disclosure of financial information in the Pre-Qualification-cum-Technical Bid may render the bid liable for rejection.

8. Documents to be Submitted

The bidder shall upload all required documents including:

- statutory registrations;
- technical proposal;
- experience certificates;
- financial statements;
- declarations;
- undertakings;

- compliance documents; and
- all other documents specified in this Tender Document.

Incomplete or unsigned documents may lead to rejection of the bid.

9. Technical Presentation

MMMUT, Gorakhpur may, at its sole discretion, require bidders to provide technical presentations, demonstrations, operational briefings, proof of concept, or project implementation discussions for the purpose of assessing technical capability and project understanding.

The presentation shall not constitute a separate evaluation stage and marks shall be awarded only against pre-defined technical evaluation parameters.

All costs associated with such presentations shall be borne by the bidder.

10. Right to Accept or Reject Bid

MMMUT, Gorakhpur reserves the right to:

- accept or reject any bid;
- reject all bids;
- annul the Tender process;
- modify Tender conditions; or
- cancel the Tender process at any stage without assigning any reason.

No bidder shall have any claim against MMMUT, Gorakhpur on account of such decisions.

11. Confidentiality

The bidders shall maintain strict confidentiality regarding:

- Tender information;
- operational details;
- beneficiary information;
- project documents; and
- all communications relating to the Tender process.

The bidders shall not disclose any information without prior written approval of MMMUT, Gorakhpur.

12. Fraudulent Practices

Any attempt by the bidder to influence the Tender process through:

- fraudulent practices;
- misrepresentation;
- collusion;
- submission of forged documents;
- concealment of facts; or

- unethical means

shall result in immediate disqualification and may lead to legal action.

13. Consortium / Joint Venture

Consortium, Joint Venture, association of firms, or subcontracting arrangements shall not be permitted unless specifically approved in writing by MMMUT, Gorakhpur.

14. Performance Security

The successful bidder shall furnish Performance Bank Guarantee (PBG) in the prescribed format and value as specified in this Tender Document prior to execution of Agreement.

Failure to furnish Performance Security may result in cancellation of award and forfeiture of EMD.

15. Signing of Agreement

The successful bidder shall execute Agreement with MMMUT, Gorakhpur within the prescribed time period after issuance of Letter of Intent (LOI) / Work Order.

Failure to execute Agreement within stipulated time may result in cancellation of award.

16. Governing Law & Jurisdiction

The Tender process and Contract shall be governed by the laws applicable in India and the State of Uttar Pradesh.

The Courts situated in Gorakhpur shall have exclusive jurisdiction in matters arising out of this Tender and Contract.

XII. CRITERIA FOR EVALUATION

1. Evaluation of Bids

The bids submitted by the bidders shall be evaluated by the Tender Scrutiny Committee (TSC) / Evaluation Committee constituted by MMMUT, Gorakhpur in accordance with the provisions of this Tender Document and under the Least Cost Selection (LCS) methodology.

The evaluation process shall comprise the following stages:

1. Pre-Qualification-cum-Technical Evaluation;
2. Technical Qualification;
3. Financial Bid Evaluation; and
4. Final Selection under LCS Methodology.

The Tender shall be evaluated under Least Cost Selection (LCS) methodology. Technical Evaluation shall be carried out first. Only bidders securing minimum 75 marks out of 100 and satisfying all eligibility criteria shall be declared technically qualified. Financial bids of only technically qualified bidders shall be opened on GeM Portal. The bidder quoting the lowest evaluated financial bid (L1) shall be considered for award of contract. Technical marks shall be used only for determining technical qualification and shall not carry any weightage in financial ranking or final selection.

MMMUT, Gorakhpur reserves the right to verify the authenticity, correctness, validity, and completeness of all documents, certificates, declarations, financial statements, experience credentials, and other information submitted by the bidders at any stage of the Tender process.

Any attempt to submit false information, forged documents, misleading representations, fabricated certificates, or concealment of material facts may result in:

- Rejection of the Bid;
- Disqualification from the Tender Process;
- Forfeiture of Earnest Money Deposit (EMD);
- Blacklisting / Debarment from future tenders of MMMUT, Gorakhpur; and/or
- Initiation of legal proceedings as deemed appropriate by MMMUT, Gorakhpur.

2. Pre-Qualification-cum-Technical Eligibility Criteria

Sl. No.	Criteria	Documents to be Submitted
1	The Bidder should be registered as a legal entity such as (i) Company registered under Companies Act, 1956/2013 or (ii) Society registered under Societies Registration Act or (iii) Proprietorship or (iv) Partnership Firm or (v) Limited Liability Partnership (LLP) or (vi) under any equivalent law applicable in the respective State for a	In case of Company: (a) Certificate of Incorporation issued by ROC; (b) Memorandum & Articles of Association. In case of Society: Certificate of Registration; Bye-laws. In case of Proprietorship: GST Registration Certificate; Registration Certificate of Establishment. In case of Partnership

	minimum period of 5 years as on the date of bid submission.	Firm: Registration Certificate; Partnership Deed. In case of LLP: Certificate of Incorporation; LLP Agreement. Note: All bidders shall mandatorily submit GST Registration Certificate and Registration Certificate of Establishment issued by Department of Labour.
2	The bidder shall have a minimum average annual financial turnover of Rs.20.00 Crores during the last three financial years (FY 2022-23, 2023-24 & 2024-25) duly certified by a Chartered Accountant with UDIN Number and minimum net worth of Rs. 5.00 Crores.	Audited Balance Sheet, Profit & Loss Account and ITR Acknowledgements for the last three financial years (FY 2022-23, 2023-24 & 2024-25). CA Certificate certifying Average Annual Turnover and Net Worth with UDIN Number.
3	The bidder shall have successfully carried out Preventive Health Checkup Services / S-MMU Services / Similar Scope Healthcare Projects having minimum value of Rs.5.00 Crores under a single work order in any State Government / Central Government / Boards / Government Organizations / Public Sector Units during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Satisfactory Completion Certificate / Satisfactory Work in Progress Certificate along with relevant Work Order / Agreement issued by Competent Authority.
4	The bidder should be mandatorily registered with any State Health Department for a minimum period of 3 years as on date of bid submission. The Healthcare Organization should possess required medical facilities including General Medical Services, Specialist Services, Pharmacy, Laboratory, Imaging Facilities, and related healthcare infrastructure.	Relevant Registration Certificate issued by any State Health Department / Competent Authority.
5	The bidder shall have successfully operated and managed at least 10 Preventive Health Checkup Service Units / S-MMU Unit / Similar Scope Healthcare Projects for a minimum period of 12 months in any State Government / Central Government / Boards / Government Organizations / Public Sector Units during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Satisfactory Completion Certificate / Satisfactory Work in Progress Certificate along with relevant Work Order / Agreement issued by the Competent Authority.
6	The bidder shall submit a notarized self-declaration stating that the bidder has not been blacklisted, debarred, suspended, or declared ineligible by any Central Government / State	Notarized Self-Declaration by the Authorized Signatory as per Annexure 5.

	Government / Government Department / PSU / Statutory Authority for corrupt, fraudulent, or unethical practices during the last 5 years as on the date of bid submission.	
7	The Bidder shall furnish complete particulars and organizational details of the Bidder.	Details and documents as prescribed in Annexure 2 – Particulars / Details of the Bidder.
8	The Bidder shall possess valid Permanent Account Number (PAN) issued by the Income Tax Department.	Self-attested copy of PAN Card.
9	The Bidder shall possess valid Employees' State Insurance (ESI) and Employees' Provident Fund (EPF) Registration as on the date of Tender submission.	Self-attested copies of ESI & EPF Registration Certificates.
10	The Bidder shall have its own Bio-Medical Waste Management System or valid tie-up arrangement with an authorized Bio-Medical Waste Management Agency in accordance with applicable statutory provisions.	Agreement / Authorization Certificate / Relevant Supporting Documents.
11	The Bidder shall possess valid Consent / Authorization Certificate issued by the State Pollution Control Board.	Relevant Certificate issued by the Competent Authority.
12	The bidder shall have average medical and para-medical staff strength of minimum 50 employees during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	A self-certified declaration issued by the HR Head / Authorized In-charge of the organization certifying the total number of medical and para-medical staff employed during the last three financial years; and salary statements / payroll records for the preceding twelve (12) months as on the date of bid submission.

Important Notes relating to Pre-Qualification (PQ) Criteria

1. All registrations, licenses, approvals, certificates, and statutory documents submitted by the bidder shall remain valid as on the date of bid submission.
2. Ambulance services, vehicle rental services, or transportation services alone shall not be considered as Similar Scope Healthcare Projects.
3. Consortium, Joint Venture, association of firms, or subcontracting arrangements shall not be permitted under this Tender.
4. MMMUT, Gorakhpur reserves the right to verify the authenticity, correctness, and validity of all documents and information furnished by the bidder at any stage of the Tender process.

5. Submission of false information, forged documents, suppression of facts, or misleading representation shall result in rejection of bid, forfeiture of EMD, blacklisting, and initiation of legal proceedings.
6. The bidder shall comply with all statutory provisions including EPF, ESI, Labour Laws, Biomedical Waste Management Rules, Pollution Control norms, and applicable healthcare regulations during the Contract Period.

3. Technical Evaluation Criteria

Sl. No.	Description	Basis of Evaluation	Max Marks
1	The bidder shall have carried out Preventive Health Checkup Services / MMU Services having minimum value of Rs.5.00 Crores in a single work order in any State Government / Central Government / Boards / Government Organizations / PSUs during the last 3 Financial Years (FY 2023-24, 2024-25 & 2025-26).	i. Single work order value from Rs.5.00 Crores up to Rs.10.00 Crores – 10 Marks. ii. Single work order value above Rs.10.00 Crores and up to Rs.20.00 Crores – 15 Marks. iii. Single work order value above Rs.20.00 Crores – 20 Marks.	20
2	The bidder should be registered with ESI & EPF as on date of Tender submission.	i. ESI & EPF Registration up to 2 years as on bid submission date – 3 Marks. ii. ESI & EPF Registration exceeding 2 years as on bid submission date – 5 Marks.	5
3	The bidder shall have minimum average annual financial turnover during the last three financial years (FY 2022-23, 2023-24 & 2024-25) duly certified by a Chartered Accountant with UDIN Number.	i. Average annual turnover from Rs.20.00 Crores up to Rs.50.00 Crores – 12 Marks. ii. Average annual turnover above Rs.50.00 Crores and up to Rs.100.00 Crores – 16 Marks. iii. Average annual turnover above Rs.100.00 Crores – 20 Marks.	20
4	The bidder shall have successfully operated and managed Preventive Health Checkup Service Units / MMU Units / Similar Scope Healthcare Projects in any State Government / Central Government / Boards / Government Organizations / Public Sector Units during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	i. Successfully operated and managed from 10 Units up to 20 Units – 5 Marks. ii. Successfully operated and managed above 20 Units and up to 50 Units – 7.5 Marks. iii. Successfully operated and managed above 50 Units – 10 Marks.	10
5	The bidder shall have an average medical and para-medical staff strength during the last three financial	i. Average medical and para-medical staff strength from 50 employees up to 100 employees – 5 Marks. ii. Average medical and para-medical staff strength above 100	15

	years (FY 2023-24, 2024-25 & 2025-26).	employees and up to 200 employees – 10 Marks. iii. Average medical and para-medical staff strength above 200 employees – 15 Marks.	
6	The bidder should be mandatorily registered with any State Health Department for a minimum period of 3 years as on the date of bid submission.	i. Registration with any State Health Department for minimum 3 years and up to 5 years as on bid submission date – 2.5 Marks. ii. Registration with any State Health Department exceeding 5 years as on bid submission date – 5 Marks.	5
7	The bidder shall either possess its own Healthcare Software Platform or have a valid MoU / Technology Partnership Agreement / Letter of Association with a Technology Partner / Software Integration Service Provider having experience in implementation of HIS, EMR, EHR, HMIS, Telemedicine Platforms, Medical Device Integration Systems, Digital Health Platforms, Dashboard Reporting Systems, GPS Monitoring Systems, Mobile Applications, and cloud-based healthcare management solutions.	i. Valid ISO 9001:2015 Certification of Technology Partner / Software Integration Service Provider – 2 Marks ii. Valid ISO/IEC 27001:2022 Certification of Technology Partner / Software Integration Service Provider – 3 Marks iii. ABDM Compatibility / ABHA Integration Capability – 3 Marks iv. Experience in Healthcare Software Projects (EMR/EHR/HIS/HMIS/Telemedicine/Digital Health Platform) Medical Device Integration Capability (ECG, Spirometer, Glucometer, Laboratory Equipment, Digital Diagnostic Devices, Portable X-Ray, etc.) Dashboard, Mobile Application, GPS Monitoring and Telemedicine Capability – 7 Marks	15
8	Methodology and Approach proposed by the bidder for implementation, operation, management, monitoring, reporting, manpower deployment, and successful execution of the current Tender project relating to MMU Services. The bidder shall submit a detailed presentation along with the Technical Bid demonstrating the proposed operational framework, implementation strategy, deployment model, service delivery mechanism, monitoring system, quality assurance measures, and overall project execution plan.	i. Presentation demonstrating understanding of the project scope, implementation strategy, operational framework, deployment plan, monitoring mechanism, and reporting system for MMU Services – 5 Marks. ii. Methodology and approach for service delivery, manpower management, operational efficiency, quality assurance, project execution capability, and overall implementation plan for the current Tender project – 5 Marks.	10
		Total	100

Important Notes relating to Technical Evaluation Criteria

1. To qualify for opening of the Financial Bid, the bidder shall secure a **minimum of 75 (Seventy Five) Marks out of 100 (One Hundred) Marks** in the Technical Evaluation.

2. Bidders securing less than 75 Marks in the Technical Evaluation shall be treated as technically non-responsive and their Financial Bids shall not be opened or considered for further evaluation.
3. Only those bidders whose bids are found responsive under the Pre-Qualification-cum-Technical Eligibility Criteria and who secure the minimum qualifying marks under the Technical Evaluation Criteria shall be declared Technically Qualified.
4. Financial Bids of only such Technically Qualified Bidders shall be opened through the Government e-Marketplace (GeM) Portal on the date and time notified by MMMUT, Gorakhpur.
5. The decision of MMMUT, Gorakhpur and the Tender Scrutiny Committee regarding Technical Evaluation, award of marks, determination of responsiveness, qualification of bidders, and related evaluation matters shall be final and binding on all bidders.

4. Financial Bid Evaluation

The Financial Bids of only those bidders who are declared technically qualified under the Technical Evaluation Criteria shall be opened through the Government e-Marketplace (GeM) Portal on the prescribed date and time.

The Financial Bid shall be submitted only in the prescribed online financial format available on the GeM Portal. Financial Bid documents shall not be uploaded along with the Technical Bid.

The estimated budget under this Tender is Rs. 9,00,000/- (Rupees Nine Lakhs Only) per S-MMU per Month i.e. Rs. 7,56,00,000/- (Rupees Seven Crore Fifty Six Lakhs Only) for contract period of 07 year for 1 S-MMU excluding annual price escalation.

The quoted price shall include all costs relating to:

- S-MMU vehicle deployment and operation;
- medical and paramedical manpower;
- medicines and consumables;
- diagnostic services;
- fuel and maintenance;
- insurance and statutory compliances;
- GPS and reporting systems; and
- all operational and administrative expenses.

Sl. No.	Particulars	Details
1	Financial Bid	The bidder shall quote consolidated 01 year rate for 01 S-MMU inclusive of all applicable taxes and operational costs on financial bid available on GeM portal (as per column 6 of the table of the financial annexure 11).
2	Taxes & Duties	The quoted amount shall include all applicable taxes, duties, levies, and other expenses.

3	Currency	All rates shall be quoted only in Indian Rupees (INR).
4	Conditional Bids	Conditional Financial Bids shall be rejected.
5	Financial Bid Opening	Financial Bids shall be opened only through the GeM Portal.
6	Financial Responsiveness	Financial Bids not complying with Tender conditions may be rejected.

5. Final Selection under LCS Methodology

The final selection of the successful bidder shall be carried out under the Least Cost Selection (LCS) methodology.

The bidder quoting the Lowest Evaluated Financial Bid (L1) among the Technically Qualified Bidders shall be considered for award of the Contract.

The Technical Evaluation shall be used only for determining technical responsiveness and qualification of bidders and shall not carry any financial weightage, score normalization, composite score calculation, or ranking formula for award of the Contract.

In case two or more bidders quote the same Lowest Evaluated Financial Bid (L1), preference shall be given in the following order:

- Bidder securing higher Technical Evaluation Marks;
- Bidder having higher Average Annual Turnover during the last three financial years;
- Draw of Lots conducted by MMMUT, Gorakhpur in the presence of the tied bidders.

MMMUT, Gorakhpur reserves the right to seek clarification regarding abnormally low or abnormally high bids and may reject any bid found commercially non-viable, speculative, non-serious, or not in the interest of the Project.

The decision of MMMUT, Gorakhpur regarding responsiveness of bids, qualification of bidders, financial evaluation, determination of L1 bidder, and award of Contract shall be final and binding on all bidders.

XII. APPOINTMENT OF SERVICE PROVIDER

MMMUT, Gorakhpur shall award the Contract to the bidder whose bid is found substantially responsive to the requirements of this Tender Document, who satisfies the Pre-Qualification Criteria, secures the minimum qualifying marks prescribed under the Technical Evaluation Criteria, and quotes the Lowest Evaluated Financial Bid (L1) under the Least Cost Selection (LCS) methodology specified in this Tender Document.

The bidder quoting the Lowest Evaluated Financial Bid (L1) among the Technically Qualified Bidders shall be considered as the Successful Bidder for award of the Contract.

Upon completion of the evaluation process and approval of the competent authority, MMMUT, Gorakhpur shall issue a Letter of Intent (LOI) to the Successful Bidder.

The Successful Bidder shall submit the Letter of Acceptance (LOA), duly signed and stamped by the Authorized Signatory, within Ten (10) Days from the date of receipt of the Letter of Intent (LOI) as confirmation of acceptance of the terms and conditions of the Tender.

In the event the Successful Bidder fails to submit the Letter of Acceptance (LOA) within the prescribed period, MMMUT, Gorakhpur reserves the right to cancel the award of Contract, forfeit the Earnest Money Deposit (EMD), and proceed in accordance with the provisions of this Tender Document.

The Successful Bidder shall submit the Performance Bank Guarantee (PBG) within Fifteen (15) Days from the date of submission of the LOA in the format and amount prescribed under this Tender Document.

Failure to submit the Performance Bank Guarantee within the stipulated period may result in cancellation of the award, forfeiture of EMD, and such other action as may be deemed appropriate by MMMUT, Gorakhpur.

Upon submission and acceptance of the Performance Bank Guarantee and fulfillment of all pre-contract requirements, MMMUT, Gorakhpur shall execute a formal Agreement with the Successful Bidder within Ten (10) Days.

The Agreement shall incorporate the provisions of:

- this Tender Document;
- Corrigenda and Addenda issued thereto;
- Letter of Intent (LOI);
- Letter of Acceptance (LOA);
- Work Order;
- Scope of Work;
- Service Level Requirements; and
- other documents forming part of the Contract.

Upon execution of the Agreement, MMMUT, Gorakhpur shall issue the Work Order and/or Notice to Proceed (NTP) authorizing commencement of SMART MOBILE MEDICAL UNIT (S-MMU) Services.

The Service Provider shall commence deployment and operationalization of SMART MOBILE MEDICAL UNIT (S-MMU) Services **within 60 days** and shall ensure readiness of manpower, vehicles, medical equipment, medicines, consumables, IT systems, GPS systems, and all operational infrastructure necessary for commencement of services.

The Contract shall remain valid for an initial lock-in period of seven (07) Years from the date of commencement of services or issuance of the Work Order, whichever is later.

The contract may thereafter be extended for a further period of two (02) years, on a year-to-year basis, subject to the satisfactory performance, compliance with Contract requirements, achievement of service levels, and operational requirements of MMMUT, Gorakhpur by agency/service provider.

The performance of the agency/service provider shall be evaluated at the end of each contract year by a Committee constituted by the Hon'ble Vice-Chancellor, Madan Mohan Malaviya University of Technology (MMMUT), Gorakhpur. Any extension of the contract shall be subject to the recommendations of the said Committee and approval of the Competent Authority.

Note: The Agreement shall remain valid for seven years. However, continuation beyond each contract year shall be subject to annual performance review and satisfactory service delivery.

The Service Provider shall provide healthcare consultation, preventive healthcare services, health screening, diagnostics, medicine distribution, referral support services, awareness activities, and all other services forming part of the Scope of Work throughout the Contract Period in accordance with the provisions of this Tender Document and directions issued by MMMUT, Gorakhpur from time to time.

XIII. PAYMENT TERMS

The payment under this Tender shall be made by MMMUT, Gorakhpur on monthly basis to the selected Service Provider for successful deployment, operation, management, and execution of SMART MOBILE MEDICAL UNIT (S-MMU) Services in accordance with the terms and conditions specified in this Tender Document.

The estimated project cost under this Tender shall be Rs. 9,00,000/- (Rupees Nine Lakhs Only) per SMART MOBILE MEDICAL UNIT (S-MMU) per Month for the first year.

The above amount shall be inclusive of all costs relating to:

- deployment and operation of S-MMU vehicle;
- medical and para-medical manpower;
- medicines and consumables;
- diagnostic services;
- fuel and maintenance;
- insurance and statutory compliances;
- GPS and reporting systems;
- awareness and IEC activities; and
- all operational and administrative expenses required for execution of the project.

A fixed annual escalation of Two Percent (2%) compounded annually shall be applicable from Year 2 onwards, calculated on the anniversary of the date of commencement of services, as per the predetermined escalation schedule specified in Clause 13 — Price Variation and Annual Escalation of this Tender Document. Escalation shall be applicable only upon satisfactory annual performance evaluation and certification by MMMUT.

The Service Provider shall submit monthly invoices along with supporting documents, operational reports, attendance records, GPS movement records, beneficiary reports, medicine utilization details, and other documents as may be required by MMMUT, Gorakhpur.

The payment shall be released on monthly basis subject to:

- satisfactory performance of services;
- submission of required reports and documents;
- verification of service delivery; and
- certification by the designated authority of MMMUT, Gorakhpur.

MMMUT, Gorakhpur reserves the right to withhold, deduct, or recover payments in case of:

- non-performance or partial performance of services;
- non-deployment of required manpower;
- interruption or deficiency in services;
- non-submission of reports and records;
- violation of Tender conditions; or

- any operational lapses observed during inspection or monitoring.

All payments shall be made through electronic transfer to the bank account of the Service Provider after deduction of applicable taxes, statutory deductions, penalties, recoveries, and other dues as applicable under law.

The Service Provider shall be solely responsible for payment of salaries, wages, EPF, ESI, insurance, taxes, statutory dues, and all liabilities relating to the personnel deployed under the project.

MMMUT, Gorakhpur shall not be responsible for any employment-related liability, compensation, insurance, statutory payment, or other obligations of the manpower engaged by the Service Provider.

In case of any dispute relating to invoice processing or payment, the decision of MMMUT, Gorakhpur shall be final and binding on the Service Provider.

Penalty clause / liquidated damages.

In case of delay in commencement of services, interruption of services, non-performance, manpower shortage, non-deployment of S-MMU, or failure to fulfill contractual obligations, MMMUT, Gorakhpur may impose penalty / liquidated damages.

The Service Provider shall ensure deployment of the designated SMART MOBILE MEDICAL UNIT (S-MMU), medical equipment, and requisite manpower strictly in accordance with the deployment schedule, approved route plan, operational requirements, and instructions issued by MMMUT from time to time.

In the event that the Service Provider fails to deploy the designated S-MMU vehicle, required manpower, medical personnel, or supporting infrastructure on any scheduled day, route, or location approved by MMMUT, without prior written approval or valid justification acceptable to MMMUT, MMMUT shall have the right to impose an operational penalty equivalent to 4% of the monthly billing value for the relevant month.

Actual patient footfall shall be recorded and reported by the Agency and MMMUT on a daily and monthly basis. If the patient footfall is less than 70% of the monthly target screenings, a payment deduction or penalty will be imposed on the service provider equivalent to 5% of the monthly billing value for the relevant month.

Where no specific penalty is prescribed for a particular SLA parameter, a penalty equivalent to 1% of the monthly billing value for each percentage point shortfall in SLA achievement may be imposed, subject to a maximum of 5% of the monthly billing value for the relevant month.

The decision of MMMUT regarding determination of the default, assessment of service deficiency and quantum of penalty shall be final and binding upon the Service Provider.

The Successful Bidder/Service Provider shall comply with all Service Levels specified in the Contract and the corresponding Service Level Agreement (SLA). Performance shall be measured on a monthly basis unless otherwise specified in the Contract.

XIV. GENERAL CONDITIONS OF CONTRACT

1. Communication

All notices, approvals, instructions, communications, and correspondence relating to this Tender and Contract shall be made in writing and may be communicated through hand delivery, registered post, courier, official e-mail, or any other approved electronic mode of communication.

The address and e-mail details furnished by the bidder in the Tender shall be treated as the official address for all communications unless changed through written notice to MMMUT, Gorakhpur.

2. Earnest Money Deposit (EMD) / Bid Security

The bidder shall furnish Earnest Money Deposit (EMD) / Bid Security of the amount specified in the Tender Document through the mode prescribed in the GeM Portal.

The EMD of unsuccessful bidders shall be refunded in accordance with applicable rules and procedures. The EMD of the successful bidder may be adjusted or released after submission of the Performance Bank Guarantee (PBG).

MMMUT, Gorakhpur reserves the right to forfeit the EMD in case of:

- withdrawal of bid during validity period;
- submission of false information;
- refusal to accept LOI / Work Order; or
- failure to comply with Tender conditions.

3. Performance Bank Guarantee (PBG)

The successful bidder shall submit a Performance Bank Guarantee (PBG) equivalent to Five Percent (5%) of the total Contract Value in the prescribed format from a Nationalized Bank / Scheduled Bank.

The PBG shall be submitted within Fifteen (15) days from the date of submission of the Letter of Acceptance (LOA) and shall remain valid up to Sixty (60) days beyond completion of the Contract Period.

MMMUT, Gorakhpur reserves the right to invoke the PBG in case of breach of Contract, non-performance, violation of Tender conditions, or failure to comply with statutory obligations.

The PBG shall be released after satisfactory completion of all contractual obligations.

4. Data Privacy, Information Security and Patient Confidentiality

1. The Service Provider shall maintain strict confidentiality of all patient information, medical records, diagnostic reports, beneficiary details, personal information, health data, electronic records, and any other information collected, generated, processed, stored, transmitted, or accessed during execution of the Contract.
2. All patient data, medical records, beneficiary information, reports, databases, software-generated information, analytics, and related records created under this Project shall remain the sole property of MMMUT, Gorakhpur and/or the concerned Government Authority, as applicable.

3. The Service Provider shall not disclose, publish, transfer, share, sell, reproduce, copy, distribute, or permit access to any patient information or project-related data to any third party without prior written approval of MMMUT, except where required under applicable law or Government directions.
4. The Service Provider shall implement appropriate administrative, technical, physical, and cybersecurity safeguards to protect patient information against unauthorized access, disclosure, alteration, destruction, loss, theft, cyberattack, malware, ransomware, data breach, or misuse.
5. All electronic medical records, digital health records, diagnostic reports, and beneficiary databases shall be maintained through secure systems with role-based access control, user authentication, audit trails, password protection, encryption, and backup mechanisms.
6. Wherever applicable, the Service Provider shall ensure compliance with the provisions of the Digital Personal Data Protection Act, 2023, Ayushman Bharat Digital Mission (ABDM) guidelines, applicable Government of India digital health policies, and other relevant laws and regulations.
7. Access to patient information shall be restricted only to authorized personnel directly involved in service delivery and project management on a need-to-know basis.
8. The Service Provider shall ensure that all deployed personnel execute confidentiality and non-disclosure undertakings prior to commencement of duties under the Project.
9. Any actual, suspected, or potential data breach, cybersecurity incident, unauthorized disclosure, loss of records, or compromise of patient information shall be reported to MMMUT within twenty-four (24) hours of its detection, along with details of corrective and preventive measures taken.
10. MMMUT, Gorakhpur or its authorized representatives shall have the right to conduct audits, inspections, vulnerability assessments, security reviews, and compliance verification of systems and processes relating to data protection and information security.
11. Upon expiry or termination of the Contract, the Service Provider shall immediately hand over all physical and electronic records to MMMUT and shall permanently delete or destroy all copies of patient data in its possession, except where retention is required by law, and shall furnish a certificate of data destruction if so required by MMMUT.
12. Any breach of patient confidentiality, unauthorized disclosure of information, or violation of data protection obligations shall be treated as a material breach of the Contract and may result in imposition of penalties, recovery of damages, termination of the Contract, forfeiture of Performance Security, blacklisting, and initiation of legal proceedings.
13. The obligations relating to confidentiality, data protection, and information security shall survive expiry or termination of the Contract.

5. Arbitration and Jurisdiction

This Tender and the Contract Agreement shall be governed by the laws of India and the applicable laws of the State of Uttar Pradesh.

Any dispute/arbitration shall be resolved amicably between service provider and MMMUT. Failing such resolution, the dispute/arbitration shall be referred to a sole arbitrator appointed by Hon'ble Vice Chancellor of MMMUT, Gorakhpur

The Courts situated in Gorakhpur shall have exclusive jurisdiction in matters arising out of this Tender and Contract.

6. Dispute Resolution

In case of any dispute arising out of this Tender or Contract, the matter shall first be referred to MMMUT, Gorakhpur for amicable resolution.

If the dispute is not resolved, the matter shall be subject to the jurisdiction of the competent courts in Gorakhpur

During the pendency of any dispute, the Service Provider shall continue execution of services without interruption.

7. Force Majeure

Neither party shall be liable for delay or failure in performance of obligations due to events beyond reasonable control including natural calamities, floods, fire, war, riots, epidemics, pandemics, governmental restrictions, or other Force Majeure events.

The affected party shall inform the other party in writing within Seven (7) days from occurrence of such event.

If the Force Majeure condition continues for more than Sixty (60) days, MMMUT, Gorakhpur shall have the right to terminate the Contract without any financial liability except for services satisfactorily completed.

8. Permits, Licenses and Statutory Compliance

The Service Provider shall obtain and maintain all necessary registrations, licenses, permits, approvals, and statutory compliances required under applicable laws for execution of services under this Tender.

The Service Provider shall be solely responsible for payment of all taxes, duties, GST, EPF, ESI, insurance liabilities, labour dues, and statutory obligations.

9. Biomedical Waste and Environmental Compliance

The Service Provider shall comply with all applicable Biomedical Waste Management Rules, Pollution Control Board norms, environmental regulations, and healthcare waste disposal standards during execution of the services.

The Service Provider shall ensure safe handling and disposal of biomedical waste generated through operation of SMART MOBILE MEDICAL UNIT (S-MMU) Services.

10. Statutory Deductions and Taxes

All applicable statutory deductions including Income Tax (TDS), GST-TDS, and other deductions as applicable under law shall be deducted from payments payable to the Service Provider.

Necessary certificates relating to such deductions shall be issued by MMMUT, Gorakhpur as per applicable law.

11. Extension of Time

The Service Provider may request extension of time for performance of obligations by submitting a written request with proper justification before expiry of the stipulated timeline.

Grant of extension shall be at the sole discretion of MMMUT, Gorakhpur and shall not automatically entitle the Service Provider to additional financial compensation.

12. Deficiency in Services

In case of deficiency in services, non-performance, interruption of services, non-deployment of manpower, non-availability of medicines/equipment, or violation of Tender conditions, MMMUT, Gorakhpur shall have the right to issue notice to the Service Provider for rectification within the prescribed timeline.

Failure to rectify the deficiencies may result in deduction of payments, imposition of penalties, suspension of services, termination of Contract, or forfeiture of PBG.

13. Price Variation and Annual Escalation

The estimated rate for the First Year (Year 1) of the Contract shall be Rs. 9,00,000/- (Rupees Nine Lakhs Only) (which is indicative and actual cost depends on L1 rate) per SMART MOBILE MEDICAL UNIT (S-MMU) per Month, inclusive of all costs, taxes, duties, and operational expenses.

A fixed annual escalation of Two Percent (2%) compounded annually shall be applicable from Year 2 onwards over the immediately preceding year's approved rate, calculated on the anniversary of the date of commencement of services. The predetermined rates for the entire Contract Period are as follows:

Contract Year	Rate per S-MMU per Month	Annual Escalation
Year 1	Rs. 9,00,000/-	Base Rate
Year 2	Rs. 9,18,000/-	2% on Year 1
Year 3	Rs. 9,36,360/-	2% on Year 2
Year 4	Rs. 9,55,087/-	2% on Year 3
Year 5	Rs. 9,74,189/-	2% on Year 4
Year 6	Rs. 9,93,673/-	2% on Year 5
Year 7	Rs. 10,13,546/-	2% on Year 6

The above escalation rates are fixed and predetermined for the entire Contract Period of Seven (07) Year and shall not be subject to further revision, negotiation, or indexation to any external index including the Wholesale Price Index (WPI) or Consumer Price Index (CPI). No additional price escalation or variation shall be allowed under any circumstances unless specifically approved in writing by MMMUT,

Gorakhpur. The above data is tentative and actual calculation shall be calculated on basis L1 financial offer/contract value per month.

14. Risk and Cost

If the Service Provider fails to perform the services or abandons the work during the Contract Period, MMMUT, Gorakhpur shall have the right to make alternative arrangements at the risk and cost of the Service Provider.

Any additional expenditure incurred by MMMUT, Gorakhpur shall be recoverable from the pending bills, Security Deposit, or Performance Bank Guarantee of the Service Provider.

15. Termination of Contract

MMMUT, Gorakhpur reserves the right to terminate the Contract wholly or partially by issuing written notice in case of breach of Tender conditions, non-performance, submission of false information, insolvency, abandonment of services, fraudulent practices, or violation of statutory obligations.

MMMUT, Gorakhpur may also terminate the Contract in public interest or administrative necessity without assigning any reason.

MMMUT may terminate the contract by giving 90 days written notice if:

- Service levels are not achieved.
- Repeated penalties are imposed.
- Fraud or misrepresentation is detected.
- Statutory compliances are violated.
- Insolvency or liquidation proceedings commence.
- Patient safety is compromised.

MMMUT may terminate immediately for:

- Submission of forged documents.
- Corruption or bribery.
- Data breach involving patient information.
- Blacklisting by Government authority.

Upon termination, the Service Provider shall immediately discontinue services and hand over all records, reports, and project-related documents to MMMUT, Gorakhpur.

16. Indemnity

The Service Provider shall indemnify and keep indemnified MMMUT, Gorakhpur, its officers, employees, and representatives against all claims, losses, damages, liabilities, penalties, costs, and expenses arising out of:

- breach of Contract;
- negligence;
- deficiency in services;
- violation of statutory provisions;
- acts or omissions of deployed personnel;
- medical negligence; or
- third-party claims.

17. Insurance

The Service Provider shall obtain and maintain adequate insurance coverage for vehicles, manpower, medical equipment, healthcare professionals, accidents, and third-party liabilities during the Contract Period.

MMMUT, Gorakhpur shall not be liable for any injury, accident, damage, loss, or compensation arising during execution of the Contract.

18. Inspection, Monitoring and Audit

MMMUT, Gorakhpur or its authorized representatives shall have the right to inspect, monitor, verify, and audit the functioning of SMART MOBILE MEDICAL UNIT (S-MMU) Services, manpower deployment, records, medicines, equipment, vehicles, and operational activities at any time during the Contract Period.

The Service Provider shall provide full cooperation and access during such inspections and audits.

19. Compliance with Applicable Laws

The Service Provider shall comply with all applicable Central Government and State Government laws, rules, regulations, healthcare standards, labour laws, biomedical waste management rules, motor vehicle laws, and statutory requirements applicable to execution of services under this Tender.

Any violation of applicable laws by the Service Provider shall be solely attributable to the Service Provider and MMMUT, Gorakhpur shall stand indemnified against all consequences arising therefrom.

20. MMMUT reserves the right to modify the list of investigations, medicines, consumables, manpower deployment, service locations, operational protocols and reporting requirements during the Contract Period in public interest or to meet evolving healthcare requirements. Service Provider shall comply with such directions without materially affecting the overall scope of the Contract, subject to mutually agreed financial implications, wherever applicable.

XV. ANNEXURES

The following Annexures, formats, declarations, undertakings, schedules, certificates, and prescribed forms shall form an integral part of this Tender Document. The bidders shall submit the applicable Annexures duly filled, signed, stamped, and supported with relevant documents wherever required under the Tender conditions.

Failure to submit the required Annexures, declarations, supporting documents, or prescribed formats may result in rejection of the bid as non-responsive in accordance with the terms and conditions of this Tender Document.

Sl. No.	Annexure No.	Particulars
1	Annexure-1	Covering Letter Format
2	Annexure-2	Particulars / Details of the Bidder
3	Annexure-3	Compliance Sheet for Pre-Qualification-cum-Technical Evaluation Criteria
4	Annexure-4	Power of Attorney Format
5	Annexure-5	Notarized Self-Declaration regarding Non-Blacklisting / Non-Suspension
6	Annexure-6	Compliance Sheet for Technical Evaluation Criteria
7	Annexure-7	Project Citation Format
8	Annexure-8	Performance Bank Guarantee Format
9	Annexure-9	Bill of Materials (BOM)
10	Annexure-10	Technical Specifications for SMART MOBILE MEDICAL UNITS (S-MMU)
11	Annexure-11	Financial Bid Format (For Reference Only)
12	Annexure-12	Health Checkup Report Format

Annexure-1

Covering Letter Format

To,

Tender Inviting Authority,

MMMUT, Gorakhpur,

Uttar Pradesh.

Subject: Submission of Bid for "Selection of Agency for Deployment, Operation and Management of 01 (One) SMART MOBILE MEDICAL UNIT (S-MMU) for Providing Basic Medical Health Checkup Services, Diagnostic Support and Essential Medicines for General Public."

Tender Ref. No.: _____ Date: _____

Dear Sir/Madam,

Having examined and understood the Tender Document, including all amendments, corrigenda, addenda, clarifications, schedules, annexures, and conditions relating to the above Tender, we hereby submit our bid for selection as Agency / Service Provider for deployment, operation, management, and implementation of SMART MOBILE MEDICAL UNIT (S-MMU) Services across Gorakhpur in accordance with the terms and conditions specified in the Tender Document.

We hereby confirm and undertake the following:

1. We have carefully read and fully understood all terms and conditions, scope of work, eligibility criteria, technical specifications, evaluation methodology, payment terms, and other provisions contained in the Tender Document and we unconditionally agree to abide by the same.
2. We undertake to provide all services, manpower, medical equipment, medicines, consumables, diagnostic services, reporting systems, operational support, and other obligations strictly in accordance with the Tender conditions and instructions issued by MMMUT, Gorakhpur from time to time.
3. We agree that the Financial Bid submitted by us shall remain valid and binding during the validity period prescribed under the Tender Document.
4. We hereby confirm that we possess all statutory registrations, licenses, approvals, permissions, and qualifications required for participation in the Tender and execution of the project.
5. We certify that the person signing and submitting this bid is duly authorized and competent to bind the Bidder legally and financially.

6. We authorize MMMUT, Gorakhpur or its authorized representatives to verify the documents, certificates, work experience, financial details, and information submitted by us as part of this Tender.
7. We declare that we have not been blacklisted, debarred, suspended, or declared ineligible by any Central Government, State Government, PSU, Statutory Authority, or Government Organization as on the date of submission of this bid.
8. We further declare that all information, documents, statements, and certificates submitted by us are true, correct, complete, and authentic in all respects.
9. We understand that in the event of submission of false information or suppression of material facts, MMMUT, Gorakhpur reserves the right to reject our bid, forfeit the EMD/PBG, terminate the Contract, and take appropriate legal action.
10. We hereby submit our bid in full acceptance of all terms and conditions of the Tender Document.

The details of the Bidder are as follows:

Sl. No.	Particulars	Details
1	Name of the Bidder / Organization	
2	Type of Organization	
3	Registered Office Address	
4	Correspondence Address	
5	Name of Authorized Signatory	
6	Designation	
7	Mobile Number	
8	E-Mail Address	
9	PAN Number	
10	GST Registration Number	
11	EPF Registration Number	
12	ESI Registration Number	
13	CIN / LLPIN / Registration Number	

14	State Health Department Registration Number	
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We hereby undertake that in the event of award of Contract in our favour, we shall execute and perform the services strictly in accordance with the Tender Document, Agreement, Work Order, and instructions issued by MMMUT, Gorakhpur from time to time.

Thanking You,

Yours faithfully,

For and on behalf of

(Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-2

Particulars / Details of the Bidder

(The bidder shall furnish the following particulars along with supporting documents wherever applicable.)

The information furnished in this Annexure shall be duly signed and certified by the Authorized Signatory of the bidder.

Sl. No.	Particulars	Details to be Furnished by the Bidder
1	Name of the Bidder / Firm / Organization	
2	Type of Organization (Company / LLP / Partnership Firm / Society / Proprietorship etc.)	
3	Date of Incorporation / Registration	
4	Number of Years in Operation as on Bid Submission Date	
5	Registered Office Address	
6	Corporate / Head Office Address	
7	Correspondence Address	
8	Name of Authorized Signatory	
9	Designation of Authorized Signatory	
10	Mobile Number	
11	Telephone Number	
12	Official E-mail Address	
13	Website Address (if any)	
14	PAN Number	
15	GST Registration Number	
16	ESI Registration Number	

17	EPF Registration Number	
18	CIN / LLPIN / Registration Number	
19	Registration under Labour Department / Establishment Registration Number	
20	State Health Department Registration Number	
21	State Pollution Control Board Authorization / Consent Certificate Number	
22	Details of Average Annual Turnover for the Last Three Financial Years	
23	Details of Net Worth	
24	Number of Medical & Para-Medical Staff Available	
25	Experience in MMU / Mobile Healthcare / Similar Healthcare Projects	
26	Any other information considered relevant by the bidder	

We hereby certify that the information furnished above is true and correct to the best of our knowledge and belief.

Thanking You,

Yours faithfully,

For and on behalf of

(Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-3

Compliance Sheet for Pre-Qualification-cum-Technical Evaluation Criteria

The bidder shall furnish the following details along with relevant supporting documents as specified in the Tender Document.

Sl. No.	Pre-Qualification (PQ) Criteria	Supporting Documents Required	Compliance (Yes / No)
1	The bidder should be registered as a legal entity such as Company / LLP / Partnership Firm / Society / Proprietorship or any other entity under applicable law for minimum 5 years as on bid submission date.	Registration Certificate / Certificate of Incorporation / LLP Agreement / Partnership Deed / Society Registration Certificate / Establishment Registration Certificate and other relevant supporting documents.	
2	The bidder shall have minimum average annual financial turnover of Rs.20.00 Crores during the last three financial years (FY 2022-23, 2023-24 & 2024-25) duly certified by Chartered Accountant with UDIN Number and minimum net worth of Rs.5.00 Crores.	Audited Balance Sheet, Profit & Loss Account, ITR Acknowledgements and CA Certificate with UDIN Number.	
3	The bidder shall have successfully carried out Preventive Health Checkup Services / MMU Services / Similar Scope Healthcare Projects having minimum value of Rs.5.00 Crores in a single work order in any State Government / Central Government / Boards / Government Organizations / PSUs during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Satisfactory Completion Certificate / Work in Progress Certificate along with relevant Work Order / Agreement issued by Competent Authority.	
4	The bidder should be mandatorily registered with any State Health Department for a minimum period of 3 years as on date of bid submission.	Relevant Registration Certificate issued by any State Health Department / Competent Authority.	
5	The bidder shall have successfully operated and managed minimum 10 MMU Units / Similar Scope Healthcare Mobile Units for minimum 12 months in any State Government / Central Government / Boards / Government Organizations / PSUs during the last	Satisfactory Completion Certificate / Work in Progress Certificate along with relevant Work Order / Agreement issued by Competent Authority.	

	three financial years (FY 2023-24, 2024-25 & 2025-26).		
6	The bidder shall submit self-declaration regarding non-blacklisting / non-suspension during the last 5 years.	Annexure-5 duly signed and notarized by Authorized Signatory.	
7	The bidder shall furnish organizational details.	Annexure-2 duly filled and signed along with supporting documents.	
8	The bidder shall possess valid PAN.	Self-attested copy of PAN Card.	
9	The bidder shall possess valid ESI & EPF Registration as on date of Tender submission.	Self-attested copies of ESI & EPF Registration Certificates.	
10	The bidder shall have its own Bio-Medical Waste Management System or valid tie-up arrangement with authorized Bio-Medical Waste Management Agency.	Agreement / Authorization / Relevant Supporting Documents.	
11	The bidder shall possess valid Consent / Authorization Certificate issued by the State Pollution Control Board.	Relevant Certificate issued by Competent Authority.	
12	The bidder shall have average medical and para-medical staff strength of minimum 50 employees during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Self-certified declaration and salary statements / payroll records for preceding twelve (12) months.	

We hereby certify that the information furnished above is true and correct to the best of our knowledge and belief.

For and on behalf of (Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-4

Power of Attorney

(To be executed on Non-Judicial Stamp Paper of appropriate value and duly notarized.)

Know all men by these presents, We, _____ (Name of the Bidder / Firm / Company / Organization), having our Registered Office at _____, do hereby irrevocably constitute, nominate, appoint, and authorize Mr./Ms. _____, son / daughter / wife of _____, aged about _____ years, residing at _____, PAN No. _____ and Aadhaar No. _____, who is presently employed with us and holding the position/designation of _____, as our true and lawful Attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf all such acts, deeds, matters, and things as may be necessary or required in connection with or incidental to submission of our Proposal in response to Tender Ref. No. _____ dated _____ issued by MMMUT, Gorakhpur for:

"Selection of Agency for Deployment, Operation and Management of 01 (One) SMART MOBILE MEDICAL UNIT (S-MMU) for Providing Basic Medical Health Checkup Services, Diagnostic Support and Essential Medicines for General Public."

The Attorney is hereby authorized on our behalf to sign, submit, upload, modify, withdraw, and execute all applications, bids, proposals, affidavits, declarations, undertakings, forms, annexures, agreements, and all other documents relating to the Tender and to represent us before MMMUT, Gorakhpur, Tender Scrutiny Committee, GeM Authorities, or any other authority in connection with the Tender process.

The Attorney is further authorized to attend meetings, presentations, discussions, negotiations, provide clarifications, submit additional documents or information, receive communications, Letter of Intent (LOI), Work Order, Notice to Proceed (NTP), execute Contract Agreement, Service Agreement, undertakings, and to do all such acts and things as may be necessary in connection with or relating to the Tender process and execution of the project.

AND we hereby agree to ratify and confirm all acts, deeds, and things lawfully done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds, and things done by our said Attorney shall be deemed to have been done by us.

IN WITNESS WHEREOF, WE, _____, (Name of the Bidder / Organization), represented by _____, (Name & Designation of Executing Authority), have executed this Power of Attorney on this _____ day of _____, 2026.

For and on behalf of (Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Accepted by Attorney Holder

Signature: _____

Name: _____

Designation: _____

Mobile No.: _____

E-Mail ID: _____

Witnesses

1. Signature: _____

Name: _____

Address:

2. Signature: _____

Name: _____

Address:

(Notary Seal & Signature)

Annexure-5

Notarized Declaration regarding Non-Blacklisting / Non-Suspension

(To be executed on Non-Judicial Stamp Paper of appropriate value and duly notarized.)

Declaration-cum-Affidavit

This Declaration-cum-Affidavit is made and executed in connection with the Tender invited by MMMUT, Gorakhpur for: "Selection of Agency for Deployment, Operation and Management of 01 (One) SMART MOBILE MEDICAL UNIT (S-MMU) for Providing Basic Medical Health Checkup Services, Diagnostic Support and Essential Medicines for General Public."

Tender Ref. No.: _____ Dated: _____

I/We, _____, (Name of the Bidder / Organization),
a Company / LLP / Partnership Firm / Society / Proprietorship concern duly incorporated / registered
under applicable laws having its Registered Office at
_____, through its Authorized Signatory Mr./Ms.
_____, son / daughter / wife of
_____, aged about _____ years, residing at
_____, being duly authorized for the purpose, do
hereby solemnly affirm, declare, undertake, and state as under:

1. That the deponent is the Authorized Signatory of the Bidder / Organization and is fully competent and authorized to execute this Declaration-cum-Affidavit on behalf of the Bidder.
2. That the Bidder / Organization has not been blacklisted, debarred, suspended, banned, or declared ineligible by any Central Government, State Government, Government Department, PSU, Statutory Authority, Autonomous Body, or any Government Agency in India during the last Five (5) years preceding the date of submission of bid.
3. That no order, proceeding, or action relating to blacklisting, suspension, debarment, banning, restriction of business dealings, or declaration of ineligibility has been issued or is pending against the Bidder / Organization as on the date of submission of this Tender.
4. That the Bidder / Organization has not been convicted by any Court of Law or Government Authority for any corrupt practice, fraudulent practice, collusive bidding, misrepresentation, submission of forged documents, or violation of contractual obligations relating to any Government Tender or Contract.
5. That no criminal case, vigilance inquiry, insolvency proceeding, arbitration matter, or material litigation is pending against the Bidder / Organization which may adversely affect its eligibility or capability under this Tender.
6. That all information, documents, certificates, statements, and details furnished by the Bidder in connection with this Tender are true, correct, complete, and genuine in all respects.
7. That in the event any information or declaration furnished by the Bidder is found false, incorrect, misleading, fabricated, or suppressed at any stage, MMMUT, Gorakhpur shall have the right to reject the bid, terminate the Contract, forfeit EMD / Performance Bank

Guarantee, blacklist the Bidder, and initiate appropriate legal action as deemed fit under applicable law.

8. That this Declaration-cum-Affidavit is executed voluntarily with full understanding of its legal implications and is submitted as part of the Tender documents.

Verification

I/We, the above named deponent(s), do hereby verify that the contents of this Declaration-cum-Affidavit are true and correct to the best of my/our knowledge and belief and that nothing material has been concealed therefrom.

Verified at _____ on this _____ day of _____, 2026.

DEPONENT

For and on behalf of (Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Attestation

Subscribed and sworn before me on this _____ day of _____, 2026 at _____ by the above named deponent.

NOTARY

(Notary Seal & Stamp)

Signature: _____

Name of Notary: _____

Registration No.: _____

Date: _____

Place: _____

Annexure-6

Compliance Sheet for Technical Evaluation Criteria

(The bidder shall furnish the following details along with relevant supporting documents as specified in the Tender Document.)

Sl. No.	Technical Evaluation Criteria	Supporting Documents Required	Compliance (Yes / No)
1	The bidder shall have successfully carried out Preventive Health Checkup Services / MMU Services / Similar Scope Healthcare Projects having minimum value of Rs.5.00 Crores in a single work order in any State Government / Central Government / Boards / Government Organizations / PSUs during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Satisfactory Completion Certificate / Work in Progress Certificate along with relevant Work Order / Agreement issued by Competent Authority.	
2	The bidder shall possess valid ESI & EPF Registration as on date of Tender submission.	Self-attested copies of ESI & EPF Registration Certificates.	
3	The bidder shall have minimum average annual turnover of Rs.20.00 Crores during the last three financial years (FY 2022-23, 2023-24 & 2024-25).	Audited Balance Sheet, Profit & Loss Account, ITR Acknowledgements, and CA Certificate with UDIN Number.	
4	The bidder shall have successfully operated and managed minimum 10 MMU Units / Similar Scope Healthcare Mobile Units during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Satisfactory Completion Certificate / Work in Progress Certificate along with relevant Work Orders / Agreements issued by Competent Authority.	
5	The bidder shall have average medical and para-medical staff strength of minimum 50 employees during the last three financial years (FY 2023-24, 2024-25 & 2025-26).	Self-certified declaration and salary statements / payroll records for preceding twelve (12) months.	
6	The bidder should be mandatorily registered with any State Health Department for a minimum period of 3 years as on date of bid submission.	Relevant Registration Certificate issued by any State Health Department / Competent Authority.	

7	Healthcare Software Platform / Technology Partner Capability	MoU/Agreement, ISO 9001, ISO 27001, ABDM Declaration, Work Orders, Company Profile	
8	Methodology and Approach proposed by the bidder for implementation, operation, management, monitoring, reporting, manpower deployment, and successful execution of the current Tender project relating to SMART MOBILE MEDICAL UNIT (S-MMU) Services.	Detailed Technical Presentation, Methodology Document, Deployment Plan, Operational Plan, Reporting Framework, and related supporting documents.	

Declaration

We hereby certify that the information furnished above is true and correct to the best of our knowledge and belief.

For and on behalf of (Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-7

Project Citation Format

(The bidder shall furnish details of relevant work experience in Preventive Health Checkup Services / MMU Services / Similar Scope Healthcare Projects executed for Government Departments / Boards / Government Organizations / Public Sector Undertakings.)

The bidder shall ensure that the information furnished in this Annexure is true, correct, complete, and supported with relevant Work Orders, Agreements, Completion Certificates, Work in Progress Certificates, or other supporting documents issued by the Competent Authority.

Sl. No.	Name of Client / Department	Name of Project / Assignment & Nature / Scope of Work	Contract Value (Rs. in Crores) & Contract Period	Status of Project (Completed / Ongoing) & Number of MMU Units Operated
1				
2				
3				
4				
5				
6				
7				
8				
9				

Declaration

We hereby certify that the information furnished above is true and correct to the best of our knowledge and belief.

Thanking You,

Yours faithfully,

For and on behalf of

(Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-8

Format of Performance Bank Guarantee

(To be issued by a Nationalized Bank / Scheduled Commercial Bank on its Letter Head.)

Date: _____

To,

The Registrar / Tender Inviting Authority,

MMMUT, Gorakhpur,

Uttar Pradesh.

Performance Bank Guarantee No.: _____

Amount of Bank Guarantee: Rs. _____

Validity of Bank Guarantee up to: _____

Subject: Performance Bank Guarantee in connection with the Tender for:

"Selection of Agency for Deployment, Operation and Management of 01 (One) SMART MOBILE MEDICAL UNITS (S-MMU) for Providing Basic Medical Health Checkup Services, Diagnostic Support and Essential Medicines for General Public."

Tender Ref. No.: _____ Dated: _____

WHEREAS, MMMUT, Gorakhpur (hereinafter referred to as the "Authority" / "MMMUT, Gorakhpur") has awarded the Contract to _____ (Name of the Successful Bidder / Service Provider), having its Registered Office at _____ (hereinafter referred to as the "Service Provider") for execution of SMART MOBILE MEDICAL UNIT (S-MMU) Services in accordance with the terms and conditions of the Tender Document, Agreement, Work Order, and related documents.

AND WHEREAS, as per the terms and conditions of the Tender and Contract Agreement, the Service Provider is required to furnish a Performance Bank Guarantee equivalent to _____% of the Contract Value for due performance and compliance of contractual obligations.

NOW THEREFORE, We, _____ (Name of the Bank), having our Registered Office at _____ and Branch Office at _____, do hereby irrevocably and unconditionally guarantee and undertake to pay to MMMUT, Gorakhpur forthwith on first written demand without protest, demur, objection, or reference to the Service Provider, any sum or sums not exceeding _____ Rs. _____ (Rupees)

_____ only) against any loss, damage, cost, liability, deficiency, breach, non-performance, or default committed by the Service Provider in performance of obligations under the Tender and Contract Agreement.

We further agree that:

1. This Bank Guarantee shall remain valid and enforceable up to _____ and shall remain binding on the Bank until all claims of MMMUT, Gorakhpur arising out of or relating to the Contract are fully satisfied.
2. MMMUT, Gorakhpur shall have full liberty without affecting this Bank Guarantee to vary, extend, modify, amend, or alter any terms and conditions of the Contract or to extend time for performance by the Service Provider.
3. The liability of the Bank under this Guarantee shall not be affected by any change in constitution, ownership, structure, or status of the Service Provider or the Bank.
4. This Guarantee shall be irrevocable and unconditional and the Bank shall not revoke the same without prior written consent of MMMUT, Gorakhpur.
5. The decision of MMMUT, Gorakhpur as to whether the Service Provider has committed any breach, default, deficiency, or non-performance shall be final and binding on the Bank.
6. Any claim under this Guarantee shall be payable at Gorakhpur, Uttar Pradesh.
7. The Bank undertakes to honor and make payment under this Guarantee within Seven (7) working days from receipt of written demand from MMMUT, Gorakhpur.

This Bank Guarantee shall be governed by and construed in accordance with the laws of India.

For and on behalf of the Bank

Authorized Signatory

Signature: _____

Name: _____

Designation: _____

Bank Name: _____

Branch Address: _____

Date: _____

Place: _____

(Bank Seal)

Acceptance by Bidder

We hereby agree and accept the terms and conditions relating to submission of Performance Bank Guarantee as specified in this Annexure and undertake to furnish the Performance Bank Guarantee in accordance with the Tender conditions.

For and on behalf of (Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Note

1. This Annexure is only an indicative format of the Performance Bank Guarantee ("PBG"). The format may vary from bank to bank; however, the contents, obligations, validity, enforceability, and conditions mentioned herein shall substantially remain unchanged and acceptable to MMMUT, Gorakhpur.
2. The successful bidder shall submit the Performance Bank Guarantee from a Nationalized Bank / Scheduled Commercial Bank substantially in conformity with the format prescribed in this Annexure.
3. Submission of the bid by the bidder shall be deemed as unconditional acceptance and agreement to furnish the Performance Bank Guarantee in the format and manner prescribed under this Tender Document.
4. The bidder shall duly sign and seal this Annexure as token of acceptance of the terms and conditions relating to submission of Performance Bank Guarantee under the Tender.

Annexure-9

Bill of Materials (BOM) / List of Equipment, Infrastructure & Support Services

(The bidder shall furnish the details of vehicles, medical equipment, software systems, manpower, logistics, support services, administrative arrangements, IEC activities, and other facilities proposed for implementation of SMART MOBILE MEDICAL UNIT (S-MMU) Services under this Tender.)

Sl. No.	Particulars	Details
1	Vehicle / Mobile Healthcare Unit	Mobile Van / SMART MOBILE MEDICAL UNIT (S-MMU) Vehicle proposed for delivery of healthcare services
2	Medical Equipment & Diagnostic Infrastructure	Medical equipment, instruments, devices, diagnostic tools, and allied materials required for healthcare examination, screening, testing, diagnosis, and preventive healthcare services
3	Software Systems & Digital Platform	Microsoft Operating System, healthcare management software, reporting systems, digital monitoring platform, data management system, GPS monitoring system, and other required IT applications
4	Manpower Deployment & Professional Services	Deployment of qualified Doctors, Nurses, Pharmacists, ANM, Lab Technicians, Drivers, and other healthcare/support personnel required for operation and management of S-MMU Services
5	Logistics, Medicines & Consumables	Medicines, consumables, testing kits, laboratory materials, transportation support, fuel management, and operational logistics required for implementation of services
6	Training, Technical Support & Capacity Building	Online and offline training programs, operational support, technical assistance, troubleshooting, system support, and capacity building for deployed staff
7	Administration & Project Management	Administrative management, project coordination, supervision, documentation, reporting, monitoring, compliance management, and operational control activities
8	IEC & Awareness Activities	Information, Education & Communication (IEC) activities including awareness campaigns, outreach programs, beneficiary education, and public health awareness initiatives

9	Laboratory & Diagnostic Support Services	Pathology testing support, sample collection, diagnostic services, laboratory consumables, and related healthcare diagnostic facilities
10	GPS Tracking, Monitoring & Reporting System	GPS tracking system, real-time monitoring, attendance monitoring, MIS reporting, beneficiary data management, digital record maintenance, operational reporting, and related monitoring systems
11	Power Backup & Electrical Support	UPS, inverter, generator support, electrical systems, backup power arrangements, and related operational support facilities
12	Communication & IT Infrastructure	Internet connectivity, communication devices, networking support, data transfer systems, and related IT infrastructure required for smooth operation of S-MMU Services

Declaration

We hereby certify that the information furnished above is true and correct to the best of our knowledge and belief. We further undertake that the equipment, infrastructure, software systems, manpower, logistics, support services, and operational facilities proposed above shall be made available and maintained during the Contract Period in accordance with the Tender conditions.

Thanking You,

Yours faithfully,

For and on behalf of

(Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-10

Technical Specifications for SMART MOBILE MEDICAL UNIT (S-MMU)

(The bidder shall ensure that the proposed SMART MOBILE MEDICAL UNIT (S-MMU) and allied infrastructure comply with the following minimum technical specifications, standards, operational requirements, and healthcare support systems. The bidder may provide equivalent or higher specifications subject to approval of MMMUT, Gorakhpur.)

A. Vehicle Specifications

Sl. No.	Parameter	Minimum Technical Requirement / Specification
1	Category of Vehicle	M2 or N2 Category Vehicle
2	Type of Chassis	Monocoque Structure / Integrated Chassis
3	Type of Fuel	Diesel
4	Emission Norms	BS-VI (Bharat Stage-VI) Compliant
5	Transmission System	Manual Synchromesh Transmission
6	Engine Capacity	Approx. 2596 CC or higher
7	Maximum Engine Power	Minimum 115 HP @ 2950 RPM
8	Maximum Engine Torque	Minimum 350 Nm @ 1400 – 2200 RPM
9	Engine Type	Turbocharged Intercooled Diesel Engine
10	Number of Cylinders	4 Cylinders
11	Ground Clearance	Minimum 200 mm
12	Wheelbase	Approx. 4020 mm
13	Gross Vehicle Weight	Approx. 4675 Kg
14	Steering System	Hydraulic Power Steering
15	Number of Axles	2 Axles
16	Axle Configuration	4 × 2

17	Front Suspension	Semi-Elliptical Leaf Spring with Shock Absorbers
18	Rear Suspension	Semi-Elliptical Leaf Spring with Shock Absorbers
19	Gear Configuration	5 Forward + 1 Reverse
20	Braking System	Hydraulic Disc Brakes with ABS & EBD
21	Clutch Type	Single Plate Dry Friction Clutch
22	Fuel Tank Capacity	Minimum 70 Litres
23	Tyre Type	Radial Tubeless Tyres
24	Speed Governor	Factory Fitted
25	Maximum Speed	As per Government Approved Norms
26	Side View Mirrors	To be Provided
27	Spare Wheel & Tool Kit	To be Provided
28	Turning Radius	Approx. 7.0 Meters

B. Vehicle Dimensions

Sl. No.	Particulars	Specification
1	Overall Length	Approx. 6966 mm
2	Overall Width	Approx. 1900 mm
3	Overall Height	Approx. 2550 mm

C. Interior Fitments & Medical Infrastructure

Sl. No.	Particulars	Minimum Requirement
1	Air Conditioning System	Minimum 2 Split AC Units (1 Ton each) with Generator Support

2	Driver Partition	Full Partition with Communication Window and Driver Cabin Door
3	Seating Arrangement	Minimum 4 High Back Seats with Seat Belts
4	Laboratory Table	Wooden Lab Table with Storage and Stainless-Steel Top
5	Doctor Chairs	Minimum 2 Foldable Chairs
6	Doctor Tables	Minimum 2 Tables with Laminated Top
7	Patient Seating / Stool	Foldable Seating Arrangement
8	Dustbins	Minimum 3 Dustbins with Lid and Foot Pedal
9	Storage Racks	To be Provided
10	Drinking Water Facility	Minimum 20 Litre Water Container with Tap
11	Wash Basin	Pedal Operated Wash Basin with Water Storage, Soap Dispenser & Sanitizer Facility
12	Side Storage Compartments	Provision for Medical Equipment, Tools, Generator & AC Outdoor Unit
13	Driver Seat	Adjustable Driver Seat
14	Co-Driver Seat	Standard Type
15	Emergency Exit Door	Mandatory
16	Windows	Fixed and Sliding Glass Windows
17	Windshield	Laminated Front Glass
18	Sun Visor	To be Provided
19	Fire Extinguishers	Minimum 2 Fire Extinguishers
20	First Aid Box	To be Provided in Driver Cabin
21	Curtains / Privacy Arrangement	To be Provided
22	Provision for Wheelchair	To be Provided

23	Provision for Medical Monitoring Equipment	Provision for Monitor, ECG & CCTV System
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D. Electrical & Power Systems

Sl. No.	Particulars	Minimum Requirement
1	Internal Lighting	DC & AC Interior Lighting System
2	Strip Lighting	Full-Length Interior Strip Light
3	Fans	Driver Cabin and Rear Cabin Fans
4	Step Exit Lamp	To be Provided
5	Public Address (PA) System	Bar Light with PA System
6	Power Sockets	Adequate 5 Amp & 15 Amp AC Sockets
7	External Power Cable	Minimum 20 Meter Power Cable
8	Generator Set	Reputed Make Silent Generator – Minimum 5 KVA
9	Inverter System	Minimum 2 KVA Inverter with Battery Backup
10	Batteries	Reputed Make Battery System
11	LED Television	Minimum 32 Inch Smart Full HD LED TV

E. Water & Utility Facilities

Sl. No.	Particulars	Minimum Requirement
1	Fresh Water Tank	Minimum 100 Litres
2	Waste Water Collection Tank	Minimum 15 Litres
3	Utility & Hygiene Support	Proper sanitation, water handling, and hygiene arrangements

F. General Requirements

Sl. No.	Particulars	Requirement
1	Branding & Display	Vehicle branding, MMMUT, Gorakhpur logos, CSR branding, IEC display materials as approved by MMMUT, Gorakhpur
2	Safety Compliance	Compliance with Motor Vehicle Act, Road Safety Norms, and Healthcare Safety Standards
3	Registration & Insurance	Valid Registration, Insurance, Pollution Certificate, and statutory approvals
4	Operational Readiness	Vehicle shall be fully equipped and operational for healthcare services
5	GPS & Monitoring System	GPS-enabled tracking and monitoring system to be provided
6	IT & Reporting Support	Digital reporting, beneficiary data management, and MIS system support

Declaration

We hereby certify that the proposed SMART MOBILE MEDICAL UNIT (S-MMU) complies with the above minimum technical specifications and operational requirements prescribed under the Tender Document.

Thanking You,

Yours faithfully,

For and on behalf of

(Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-11

Financial Bid Format

(The Financial Bid shall be submitted only through the prescribed online financial format available on the GeM Portal. This Annexure is provided only for reference and understanding of the financial components of the Tender.)

The bidder shall carefully examine all provisions of the Tender Document including Scope of Work / Scope of Services, Technical Specifications, Operational Requirements, SMART MOBILE MEDICAL UNIT (S-MMU) Specifications, Manpower Deployment, Medicines, Diagnostic Services, Reporting Obligations, statutory compliances, and all other contractual obligations before submission of the Financial Bid on the GeM Portal.

The Financial Bid under this Tender shall be quoted as a consolidated monthly rate per SMART MOBILE MEDICAL UNIT (S-MMU) inclusive of all services, manpower, medicines, consumables, diagnostics, logistics, operations, reporting systems, and allied healthcare services required for successful execution of the project.

Indicative Financial Bid Format

Sl. No.	Particulars	No. of S-MMU	Monthly rate for 01 S-MMU including all taxes against the est. budget of Rs. 9,00,000/- per S-MMU	Consolidated 01 year rate for 01 S-MMU including all taxes (quoted in col. 4x12)	Consolidated 07 years rate for 01 S-MMU including all taxes (quoted in col. 5x7)
1	2	3	4	5	6
1	Deployment, operation, management, maintenance, and operational readiness of SMART MOBILE MEDICAL UNIT (S-MMU) including Doctor Consultation, Basic Health Checkup Services, Diagnostic Services, Medicines, Medical Equipment, Manpower Deployment,	01			

Consumables, Logistics, Fuel, Vehicle Maintenance, GPS Tracking System, Reporting System, IEC Activities, IT Infrastructure, Administrative Support, and allied healthcare operational services as detailed under the Tender Document				
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Example – If a bidder quoted **Rs. 9,00,000/-** in Column 4, then the bidder should have quoted Rs. 9,00,000/- × 12 = **Rs. 1,08,00,000/-** in Column 5. Further, the bidder should have quoted **Rs. 7,56,00,00/-** in column 6 for seven years excluding Two percent escalation per year.

Notes

- The bidder shall quote consolidated 07 years rate for 01 S-MMU inclusive of all applicable taxes and operational costs on financial bid available on GeM portal (as per column 6 of the above financial annexure table).**
- The value quoted in the financial bid will be used only for calculating the monthly cost for the first year.
- A fixed annual escalation of Two Percent (2%) compounded annually shall be applicable from Year 2 onwards, as per the predetermined escalation schedule specified in the Tender Document. The escalation rates are fixed for the entire Contract Period and are not linked to WPI or any external index.
- The quoted rate shall include: S-MMU vehicle deployment and maintenance; medical and para-medical manpower; medicines and consumables; diagnostic services and laboratory support; fuel, insurance, permits, and operational expenses; GPS tracking and reporting systems; IT infrastructure and MIS reporting; awareness and IEC activities; administrative and project management expenses; and all other incidental and statutory expenses required for successful execution of the project.
- No separate payment shall be made towards vehicle deployment, manpower, medicines, diagnostics, fuel, maintenance, insurance, reporting systems, IEC activities, IT systems, consumables, logistics, or any allied operational services unless specifically provided in the Tender Document.
- Payment shall be released in accordance with Clause No. XIII – Payment Terms of the Tender Document subject to submission of invoices, operational reports, beneficiary records, supporting documents, and certification by the designated authority of MMMUT, Gorakhpur.
- The Financial Bid shall be submitted only through the prescribed online financial format available on the GeM Portal.

8. This Annexure is provided only for reference and understanding of the financial components of the Tender and shall not be uploaded separately unless specifically required by MMMUT, Gorakhpur or the GeM Portal.
9. In case of any discrepancy between this Annexure and the online financial format available on the GeM Portal, the online financial format available on the GeM Portal shall prevail.
10. The SMART MOBILE MEDICAL UNIT (S-MMU) vehicles, medical equipment, interiors, diagnostic infrastructure, IT systems, and allied operational assets deployed under this Tender shall remain under the ownership, possession, maintenance, and control of the successful bidder / Service Provider unless otherwise agreed in writing by MMMUT, Gorakhpur.

Declaration

We hereby confirm that the quoted consolidated monthly rate includes all costs, expenses, taxes, duties, manpower charges, medicines, consumables, logistics, operational expenses, vehicle deployment costs, infrastructure costs, reporting obligations, maintenance responsibilities, and all other incidental expenses required for successful execution of services under the Tender.

Thanking You,

Yours faithfully,

For and on behalf of

(Name of the Bidder / Organization)

(Signature with Seal)

Authorized Signatory

Name: _____

Designation: _____

Date: _____

Place: _____

Annexure-12

Indicative Health Checkup Report Format

(The Health Checkup Report format shall be finalized jointly by MMMUT, Gorakhpur and the selected Service Provider based on operational requirements and healthcare service needs during implementation of SMART MOBILE MEDICAL UNIT (S-MMU) Services under this Tender.)

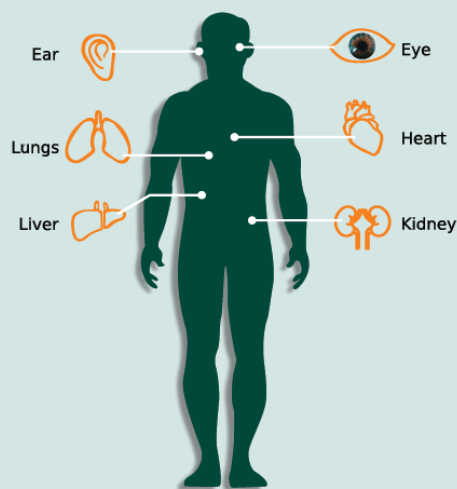
The selected Service Provider shall maintain and submit Health Checkup Reports, beneficiary records, diagnostic details, medical consultation details, and related healthcare reports in the format prescribed by MMMUT, Gorakhpur from time to time.

The Health Checkup Report shall generally include:

- Beneficiary Details;
- Basic Health Parameters;
- Medical Examination Findings;
- Diagnostic Test Details;
- Medicines Provided;
- Doctor Consultation Details;
- Referral Details, if any; and
- Other information as required by MMMUT, Gorakhpur.

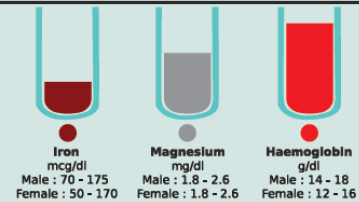
The format, structure, reporting methodology, digital reporting system, and submission process of Health Checkup Reports may be modified, revised, or updated by MMMUT, Gorakhpur during the Contract Period based on project requirements.

Health Risk Assessment & Health Score



Doctor's Recommendations

Consultant Physician (Int. Med)	☐	Dermatologist	☐
ENT Specialist	☐	Gynaecologist	☐
Opthalmologist	☐	Nephrologist	☐



MY HEALTH SCORE

DIABETES



HbA1c
 $\leq 6.5\% = 3$
 $> 6.5\% - 7.5\% = 4$
 $> 7.5\% = 5$

HYPERTENSION



Blood Pressure
 $\leq 120/80 \text{ mmHg} = 3$
 $> 120/80 \text{ mmHg} - 130/90 \text{ mmHg} = 4$
 $> 130/90 \text{ mmHg} = 5$

BODY MASS INDEX



Body Mass Index
 $\leq 24\% = 3$
 $> 25\% = 4$
 $> 30\% = 5$

LIFE STYLE



Daily Activity
 Active = 3
 Sedentary = 4
 Inactive = 5

INTERPRETATION OF MY HEALTH SCORE
 ● = 12 = LOW RISK OF DEVELOPING A NEW DISEASE
 ● > 12 - < 16 MODERATE RISK OF HAVING A DISEASE
 ● > 16 = HIGH RISK OF HAVING A DISEASE

Spirometry

COPD Screening Report

Subject Information

Subject Name:		Subject ID:	
Gender		Age:	
Height		Regression Set:	
Weight		BMI:	

Test Information

Test Date:		Values at BTPS	
Device ID: 19791		Device Software	
Number of Blows: Best	1	Ref: Number of Good Blows Best	1
FEV1 within:	-	FEV6 Within:	

Results

Parameter	Predicted	Test 1	Test 2	Test 3	Best	%Pred
FEV1 (L)						
FEV6 (L)						
FEV1/FEV6 (ratio)						
Obstructive Index		COPD (GOLD) Classification				

FEV1 Meas./FEV1 Pred. $\geq$ 80%

FEV1 Meas./FEV1 Pred. < 80%

FEV1 Meas./FEV1 Pred. < 50%

FEV1 Meas./FEV1 Pred. < 30%

Normal	Normal
Mild	Stage I
Moderate	Stage II
Severe	Stage III
	Stage IV

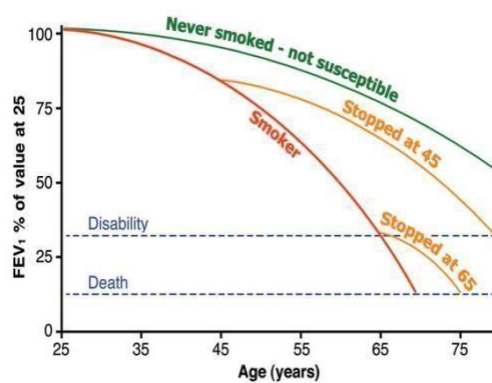
FEV1/FEV6 $\geq$ 0.70

FEV1/FEV6 < 0.70 & FEV1 $\geq$ 80% Pred.

FEV1/FEV6 < 0.70 & FEV1 < 80% Pred.

FEV1/FEV6 < 0.70 & FEV1 < 50% Pred.

FEV1/FEV6 < 0.70 & FEV1 < 30% Pred.



Interpretation

Lung Age:	
Obstructive Index:	
Interpretation:	

Comments

	Doctors Recommendations
--	------------------------------------